

WITTER Docket: 1388096 - 72776			
Item	Document		
1.	<u>Request/approval to study for discontinuance</u> (04/28/2011)	र	
2.	<u>Notice (if appropriate) to Headquarters of suspension</u>	र	
3.	<u>Notice (if appropriate) to customers/district personnel of suspension</u>	र	
4.	<u>Highway map with community highlighted</u> (05/06/2011)	र	
5.	<u>Eviction notice (if appropriate)</u> (05/06/2011)	र	
6.	<u>Building inspection report and original photos of building deficiencies (if appropriate)</u> (05/16/2011)	र	
7.	<u>Post Office and community photos</u> (05/16/2011)	र	
8.	<u>PS Form 150, Postmaster Workload Information</u> (05/10/2011)	र	
9.	<u>Worksheet for calculating work service credit</u> (05/17/2011)	र	
10.	<u>Window transaction record</u> (05/23/2011)	र	
11.	<u>Record of incoming mail</u> (05/23/2011)	र	
12.	<u>Record of dispatched mail</u> (05/23/2011)	र	
13.	<u>Administrative postmaster/OIC comments</u> (05/11/2011)	र	
14.	<u>Inspection Service/local law enforcement vandalism reports</u> (05/10/2011)	र	
15.	<u>Post Office fact sheet</u> (05/23/2011)	र	
16.	<u>Community fact sheet</u> (05/16/2011)	र	
17.	<u>Alternate service options/cost analysis</u> (05/17/2011)	र	
18.	<u>Form 4920, Post Office Fact Sheet</u> (05/24/2011)	र	
19.	<u>Recommendation and Service Replacement Type</u> (05/24/2011)	र	
20.	<u>Questionnaire instruction letter to postmaster/OIC</u> (06/03/2011)	र	
21.	<u>Cover letter, questionnaire, and enclosures</u> (05/13/2011)	र	
22.	<u>Returned customer questionnaires and Postal Service response letters</u> (05/13/2011)	र	
23.	<u>Analysis of questionnaires</u> (06/03/2011)	र	
24.	<u>Community meeting roster</u> (05/23/2011)	र	
25.	<u>Community meeting analysis</u> (05/23/2011)	र	

26.	<u>Community meeting letter</u> (05/13/2011)	र
27.	<u>Petition and Postal Service response letter (if appropriate)</u> (01/01/1900)	र
28.	<u>Congressional inquiry and Postal Service response letter (if appropriate)</u> (01/01/1900)	र
29.	<u>Proposal checklist</u> (05/24/2011)	र
30.	<u>District notification to Government Affairs</u> (06/23/2011)	र
31.	<u>Instructions to postmaster/OIC to post proposal</u> (06/22/2011)	र
32.	<u>Invitation for comments exhibit</u> (06/23/2011)	र
33.	<u>Proposal exhibit</u>	र
34.	<u>Comment form exhibit</u> (06/22/2011)	र
35.	<u>Instructions for postmaster/OIC to remove proposal</u> (08/24/2011)	र
36.	<u>Round-date stamped proposals and invitations for comments from affected offices</u> (08/30/2011)	र
37.	<u>Notification of taking proposal and comments under internal consideration</u> (08/24/2011)	र
38.	<u>Proposal comments and Postal Service response letters</u> (08/30/2011)	र
39.	<u>Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate)</u> ()	र
40.	<u>Analysis of comments</u> (08/30/2011)	र
41.	<u>Revised proposal (if appropriate)</u> (08/30/2011)	र
42.	<u>Updated PS Form 4920 (if appropriate)</u> (05/24/2011)	र
43.	<u>Certification of record</u> (08/30/2011)	र
44.	<u>Log of Post Office discontinuance actions</u> (08/30/2011)	र
45.	<u>Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales</u> (09/12/2011)	र
46.	<u>Headquarters' acknowledgment of receipt of record</u> (09/22/2011)	र
47.	<u>Final determination transmittal letter from Headquarters</u> (09/26/2011)	र
48.	<u>Instruction letter to postmaster/OIC on posting</u> (09/29/2011)	र
49.	<u>Round-date stamped final determination cover sheets</u> (10/31/2011)	र
50.	<u>Postal Bulletin Post Office Change Announcement</u> ()	र
51.	<u>Vice president, Delivery and Retail, instruction letter</u> (09/26/2011)	र



04/28/2011

DAVID CAMP
DISTRICT MANAGER
ARKANSAS PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the AR03 congressional district.

Post Office Name: WITTER
Zip+4 Code: 72776-9998
EAS Level: 11
Finance Number: 049558
County: Madison

Proposed Admin Office: HUNTSVILLE
ADMIN Miles Away: 11.2
Near Office Name: HUNTSVILLE
Near Miles Away: 11.2
Number of Customers:
Post Office Box: 39
General Delivery: 0
Rural Route (RR): 0
Highway Contract Route (HCR): 240
Intermediate RR: 0
Intermediate HCR: 0
City Delivery: 0
Total Customers: 279
ZIP Code Change: Yes ☐ NO ☒ ZIP Code
Maintain Town Name: Yes ☒ NO ☐

The above office became vacant when the postmaster retired on 05/01/2009.

This office is vacant and earns 2.0 hours per day. Witter is an unincorporated community in Madison County, Arkansas, United States with a population of 682. Witter is located on Arkansas Highway 23 11 miles (18 km) south-southeast of Huntsville. No grocery store, residents shop in either Huntsville or Springdale/Fayetteville. Children attend Huntsville/St Paul schools. This office will be one of our "Village Post Offices".

AL ALEXNANDER
Manager, Post Office Operations

Approval to Study for Discontinuance:

DAVID CAMP
DISTRICT MANAGER
ARKANSAS PFC

04/28/2011

DATE

cc: Area Manager, Public Affairs and Communication



Docket: 1388096

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: WITTER State: AR Zip Code: 72776
Area: SOUTHWEST District: ARKANSAS PFC
Congressional District: AR03 County: Madison
EAS Grade: 11 Finance Number: 049558
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no Emergency Suspension for this office

Prepared by: Jackie Stubitsch
Title: ARKANSAS PFC Post Office Review Coordinator
Tele No: (501) 228-4171

Date: 05/23/2011
Fax No: (650) 577-5059



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: WITTER State: AR Zip Code: 72776
Area: SOUTHWEST District: ARKANSAS PFC
Congressional District: AR03 County: Madison
EAS Grade: 11 Finance Number: 049558
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office

Prepared by: Jackie Stubitsch
Title: ARKANSAS PFC Post Office Review Coordinator
Tele No: (501) 228-4171

Date: 05/23/2011
Fax No: (650) 577-5059



A service of



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Post Office™ Locations

Post Office™ Locations near 72776

[PRINT](#) | [BACK](#)

10 miles

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- | | | | |
|----------|--|--|---|
| 1 | Post Office™
Location - WITTER
16734 HIGHWAY 23
WITTER, AR 72776-9998
(800) ASK-USPS
(800) 275-8777
(479) 232-5757
<div>4.4 mi</div> | Business Hours
Mon-Fri
8:30am-12:00pm
12:30pm-4:45pm
Sat
9:00am-10:45am
Sun
closed | Services
PO Boxes Online

Service hours may vary. Please check link for business hours. |
| 2 | Post Office™
Location - PETTIGREW
23170 HIGHWAY 16
PETTIGREW, AR
72752-8466
(800) ASK-USPS
(800) 275-8777
(479) 677-2856
<div>8.8 mi</div> | Business Hours
Mon-Fri
8:00am-1:00pm
1:30pm-4:30pm
Sat
10:30am-12:30pm
Sun
closed | Services
PO Boxes Online

Service hours may vary. Please check link for business hours. |
| 3 | Post Office™
Location - KINGSTON
5103 HIGHWAY 21
KINGSTON, AR
72742-9998
(800) ASK-USPS
(800) 275-8777
(479) 665-2260
<div>9.2 mi</div> | Business Hours
Mon-Fri
7:30am-12:00pm
12:30pm-3:45pm
Sat
8:00am-10:00am
Sun
closed | Services
PO Boxes Online

Service hours may vary. Please check link for business hours. |

Post Office™ Locations near 72776**By City**

[WITTER](#) [PETTIGREW](#) [KINGSTON](#) [SAINT PAUL](#) [HUNTSVILLE](#)

By ZIP Code

[72752](#) [72742](#) [72760](#) [72740](#) [72670](#) [72721](#) [72628](#) [72852](#) [72773](#) [72738](#)
[72624](#) [72666](#) [72854](#) [72727](#) [72735](#) [72641](#) [72648](#) [72638](#) [72683](#) [72616](#)

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Eviction Notice

A. Office

Name: WITTER State: AR Zip Code: 72776
Area: SOUTHWEST District: ARKANSAS PFC
Congressional District: AR03 County: Madison
EAS Grade: 11 Finance Number: 049558
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no eviction notice for this office

Prepared by: Jackie Stubitsch
Title: ARKANSAS PFC Post Office Review Coordinator
Tele No: (501) 228-4171

Date: 05/23/2011
Fax No: (650) 577-5059



Building Inspection Report

A. Office

Name: WITTER State: AR Zip Code: 72776
Area: SOUTHWEST District: ARKANSAS PFC
Congressional District: AR03 County: Madison
EAS Grade: 11 Finance Number: 049558
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no building inspection report nor photos for this office

Prepared by: Jackie Stubitsch
Title: ARKANSAS PFC Post Office Review Coordinator
Tele No: (501) 228-4171

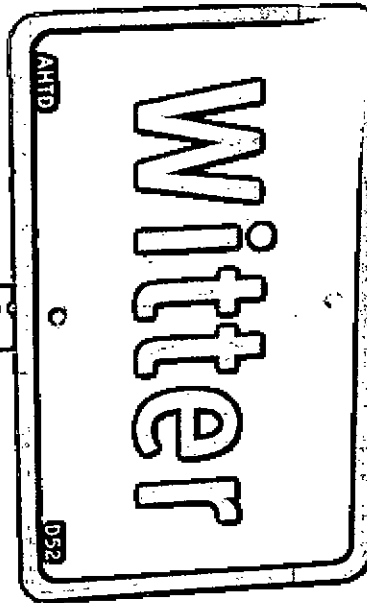
Date: 05/23/2011
Fax No: (650) 577-5059

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21	22	23	24	25	26	27	28	29	30
31	32	33	34	35	36	37	38	39	40
41	42	43	44	45	46	47	48	49	50
51	52	53	54	55	56	57	58	59	60
61	62	63	64	65	66	67	68	69	70
71	72	73	74	75	76	77	78	79	80
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101	102	103	104	105	106	107	108	109	110
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121	122	123	124	125	126	127	128	129	130
131	132	133	134	135	136	137	138	139	140
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151	152	153	154	155	156	157	158	159	160
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181	182	183	184	185	186	187	188	189	190
191	192	193	194	195	196	197	198	199	200

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DELIVERED BY 10:00 AM

201	202	203	204	205	206	207	208	209	210
211	212	213	214	215	216	217	218	219	220
221	222	223	224	225	226	227	228	229	230
231	232	233	234	235	236	237	238	239	240
241	242	243	244	245	246	247	248	249	250
251	252	253	254	255	256	257	258	259	260
261	262	263	264	265	266	267	268	269	270
271	272	273	274	275	276	277	278	279	280
281	282	283	284	285	286	287	288	289	290
291	292	293	294	295	296	297	298	299	300

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Extra Services

**EASY TO SHIP AT
ONE LOW PRICE**

**WINDOW SERVICE
HOURS**

MONDAY - FRIDAY
8:30 AM - 4:50 PM
SATURDAY
9:00 AM - 10:45 AM
LUNCH 12:00-12:30
CLOSED SUNDAY & HOLIDAYS

DESIGN HOUR: 1

SUSPICIOUS MAIL ALERT

**IS YOUR PACKAGE
SAFE TO MAIL?**

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IN 1994 RECEIVED A REPLY FROM THE POLICE:

SAFE IN MAIL: You could be mailing hazardous materials and not even know it.

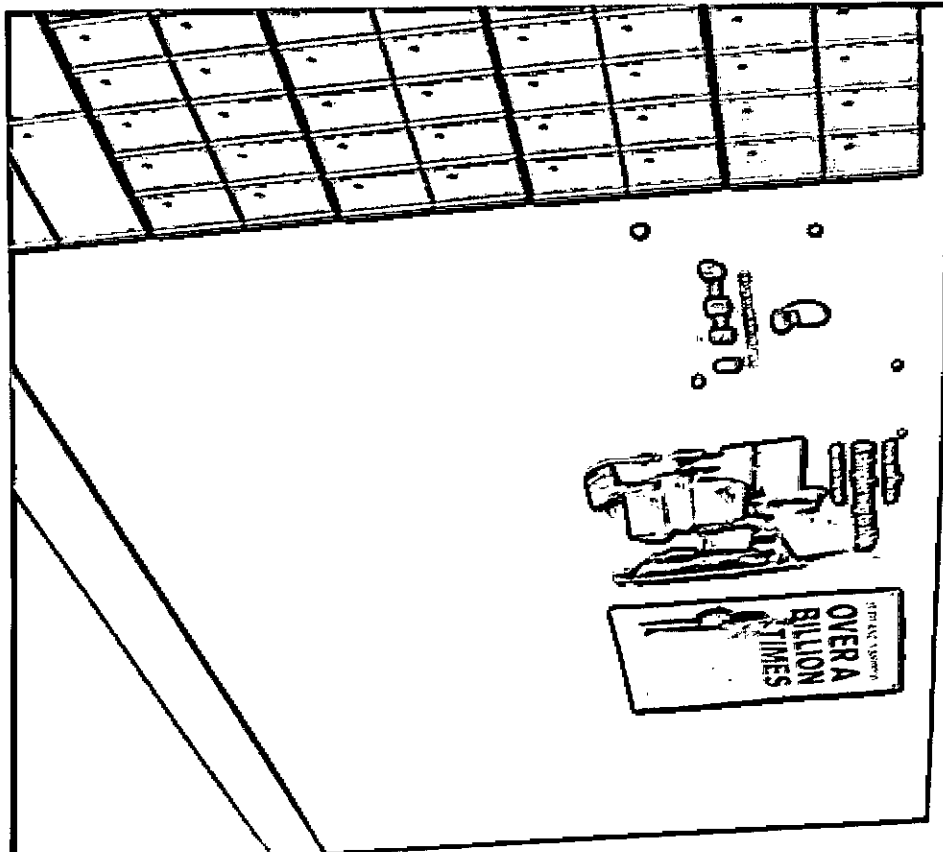
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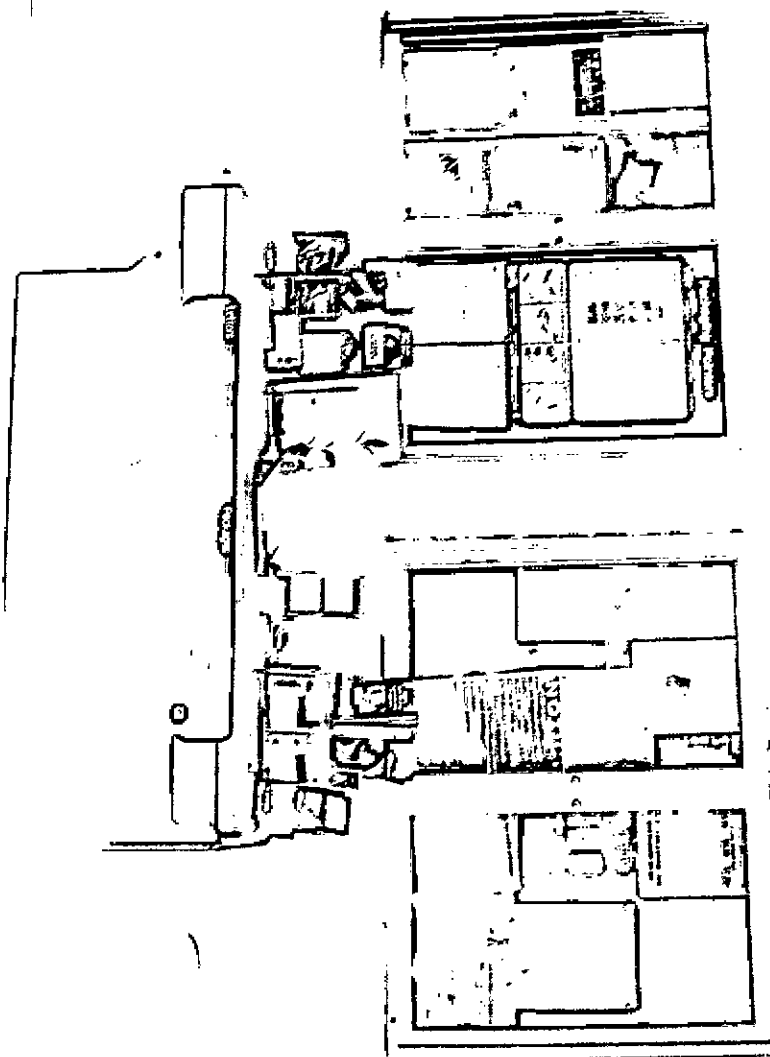
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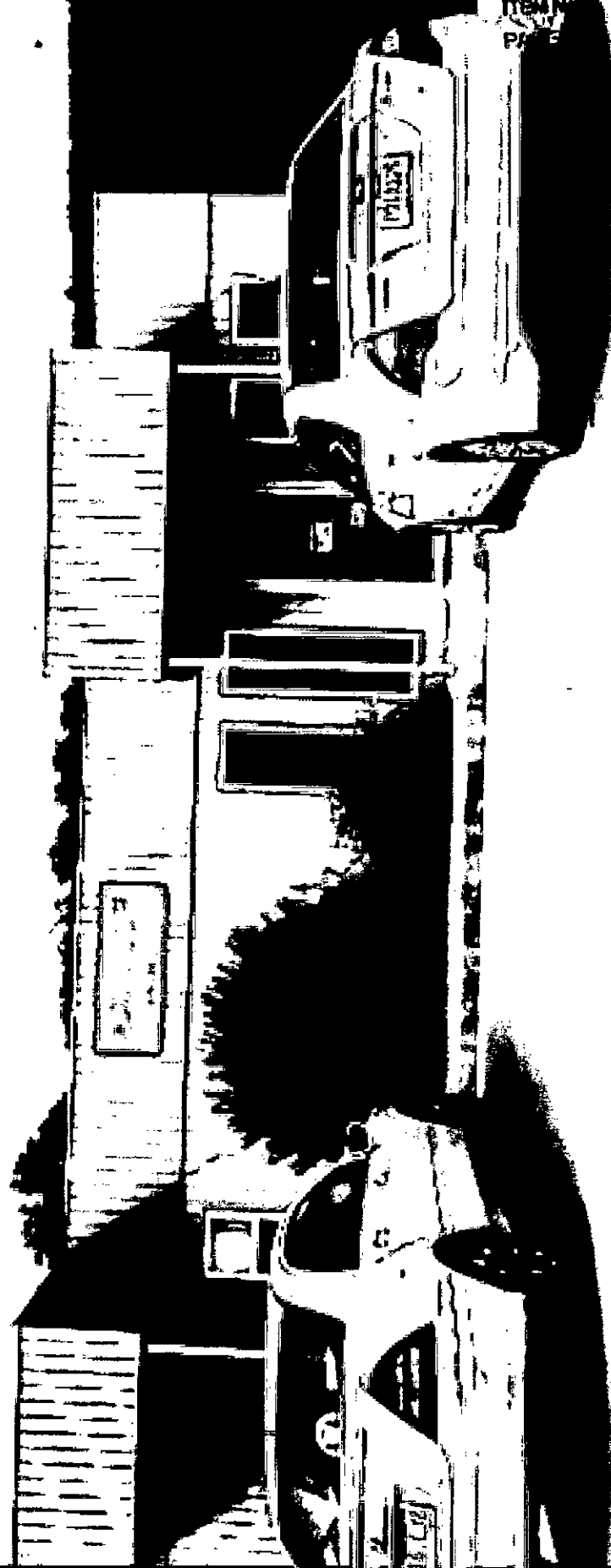


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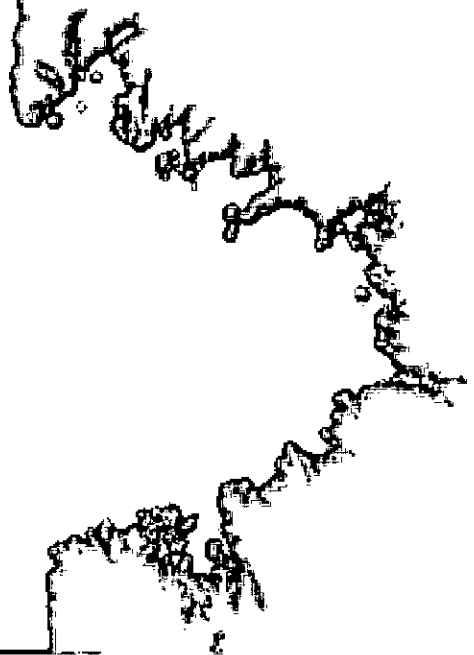


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PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code WITTER, AR 72776		Postmaster's Signature Al Alexnander	Date 05/10/2011
District Office, State & Zip Code ARKANSAS PFC, AR 72205		District Manager's Signature David Camp	Date 05/10/2011
(Check Box)			
<input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1.	Current Office Level		11
2.	Finance Number	(1-6)	049558
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	39
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	240
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes. "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

PS Form 150, Postmaster Workload Information

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	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	39	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	240	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

Instructions

- Enter current evaluated office level.
- Enter the 6 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, *Carrier Route Report* for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.
- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a cutting, facing and cancelling operation?
- Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- Do you have a vehicle maintenance facility under your jurisdiction?
- Do you have an air transfer office under your jurisdiction?
- Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: WITTER
Office Zip+4: 72776 -9998 District: ARKANSAS PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	<u>39</u>	X 1.0	=	<u>39</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>240</u>	X 1.0	=	<u>240</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>279</u>

Revenue WSCs

First	25 revenue units:	1.00	X	<u>22</u> units	=	<u>22.00</u>
Next	275 revenue units:	0.50	X	<u>0</u> units	=	<u>0.00</u>
Next	700 revenue units:	0.25	X	<u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units:	0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units:	0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:						<u>22.00</u>

Activity WSCs 279 + Revenue WSCs = 22.00 Base WSCs 301.00 = EAS Grade 11

Previous evaluation: EAS grade 11

Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

JACKIE STUBITSCH

JACKIE.M.STUBITSCH@USPS.GOV

Printed Name

Signature

ARKANSAS PFC District Review Coordinator

05/17/2011

Title

Date

Window Transaction Survey

Window Transaction Survey

PO Name: WITTER ZIP+4: 72776 - 9998 Completed By: TANYA BOYLES
 Survey Period: 05/07/2011 through 05/20/2011

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.188)
Sat - 05/07	1	0	0	0	0	0	0	0
Sun - 05/08	0	0	0	0	0	0	0	0
Mon - 05/09	6	1	0	0	0	0	0	0
Tue - 05/10	1	0	0	0	0	0	0	0
Wed - 05/11	6	0	0	0	0	1	0	0
Thu - 05/12	1	0	0	0	0	0	0	0
Fri - 05/13	8	0	0	0	0	0	0	0
Sat - 05/14	2	0	0	0	0	0	0	0
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	3	0	0	0	0	0	0	0
Tue - 05/17	1	0	0	0	0	0	0	0
Wed - 05/18	2	0	0	0	0	0	0	0
Thu - 05/19	5	0	0	0	0	0	1	0
Fri - 05/20	2	0	0	0	0	0	0	0
TOTALS	38	1	0	0	0	1	1	0
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	2.5	0.1	0.0	0.0	0.0	0.1	0.1	0.0
Average Number Daily Transactions:	3.4				Average Daily Retail Workload in Minutes: 2.8			

Survey of Incoming Mail

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4

WITTER 72776 - 9998

Dates Recorded

05/07/2011 through 05/20/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 05/07	38	19	10	10	2	3	0	0
Sun - 05/08	0	0	0	0	0	0	0	0
Mon - 05/09	57	57	6	10	2	1	0	0
Tue - 05/10	19	38	20	5	1	1	0	0
Wed - 05/11	38	57	20	10	1	1	0	0
Thu - 05/12	38	38	10	5	0	2	0	0
Fri - 05/13	57	38	10	5	0	3	0	0
Sat - 05/14	19	19	1	4	0	1	0	0
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	76	19	10	10	0	0	0	0
Tue - 05/17	57	38	5	1	0	0	0	0
Wed - 05/18	38	38	10	10	1	1	0	0
Thu - 05/19	38	57	10	20	1	1	0	0
Fri - 05/20	19	19	5	5	1	0	0	0
TOTALS	494	437	117	95	9	14	0	0
Daily Average	41.2	36.4	9.8	7.9	0.8	1.2	0.0	0.0

Signature of Person Making Count:

TANYA BOYLES

Printed Name:

TANYA BOYLES

Date:

05/23/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
 (Record in Pieces)

Post Office Name and Zip+4 WITTER 72776 - 9998
 Dates Recorded 05/07/2011 through 05/20/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 05/07	5	0	6	0	0	0	0	0
Sun - 05/08	0	0	0	0	0	0	0	0
Mon - 05/09	40	0	1	0	1	0	0	0
Tue - 05/10	16	0	0	0	0	0	0	0
Wed - 05/11	16	0	2	0	0	0	0	0
Thu - 05/12	18	0	0	0	0	0	0	0
Fri - 05/13	8	0	7	0	0	0	0	0
Sat - 05/14	4	0	0	0	1	0	0	0
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	18	0	0	0	0	0	0	0
Tue - 05/17	24	0	0	0	0	0	0	0
Wed - 05/18	5	0	0	0	0	0	0	0
Thu - 05/19	32	0	0	0	0	0	0	0
Fri - 05/20	28	0	0	0	0	0	0	0
TOTALS	214	0	16	0	2	0	0	0
Daily Average	17.8	0.0	1.3	0.0	0.2	0.0	0.0	0.0

Signature of Person Making Count: TANYA BOYLES
 Printed Name: TANYA BOYLES
 Date: 05/23/11



05/11/2011

OIC/POSTMASTER

SUBJECT: WITTER Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the WITTER Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the WITTER Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to JACKIE STUBITSCH by 05/25/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>39</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>240</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>279</u>

If you have any comments on alternate means of providing services to the WITTER customers, please provide them below:

no comments provided

JACKIE STUBITSCH
Post Office Review Coordinator

Comments:

cc: Official Record



05/10/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the WITTER Post Office, 72776 - 9998, located in Madison County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

JACKIE STUBITSCH
Post Office Review Coordinator
ARKANSAS PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

Post Office Survey Sheet

Post Office Name WITTER ZIP+4 72776-9998
Congressional District AR03 Date 05/23/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

Exterior conditions noted in Inspection Report- when it rains it runs under the building. Building services noted- domestic water distribution functioning improperly- its a well that test bad failed drinking standards test. Is the domestic water heater broken- Yes- Heater element.

2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No

3. Lease terms? 30-day cancellation clause? exp 06/30/2012, annual lease \$1320, no 30-day cancellation clause

4. Are suitable alternate quarters available for an independent Post Office? If so, where?

N/A

5. List potential CPO sites.

N/A

6. Are there any postage meter customers or permit mailers? ☒ Yes ☐ No

If yes, please identify them by name and address.

Madison Co. Genealogical & Historical Society 14825 Hwy 23 Witter, AR 72776 or POBox 427 Huntsville, AR 72740

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

Postmaster position is vacant, PMR will either be re-assigned or terminated, HCR driver will originate out of the Huntsville Office

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

Mail is Received- HC63 picks up mail at Huntsville Carriers HC63 Huntsville 72740 15 Boxes. To WITTER at 8:45 Carriers HC63 Witter 72776 39 Boxes. To Pettigrew at 10:30 Carriers HC63 Pettigrew 72752 37 Boxes. Goes back to HC63 Witter 72776 76 Boxes. Mail is Dispatched- HC63 takes dispatch back to Huntsville at 1:00. Huntsville to Fay at 5:00.

How many Post Office boxes are installed? 112

How many Post Office boxes are used? 39

What are the window service hours? 08:30 to 16:45 M-F

09:00 to 10:45 S

What are the lobby hours? 08:30 to 16:45 M-F

09:00 to 10:45 S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

No, none reported.

Post Office Survey Sheet(continued)

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10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)?	
	none	
11.	List potential CBU/parcel lockers sites and distances from present Post Office site.	
	N/A	
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?	
	none	
13.	Rural delivery/HCR delivery.	
a.	What is current evaluation?	
b.	Will this change result in the route being overburdened?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, what accommodations will be made to adjust the route?	
c.	How many boxes and miles will be added to the route?	0, box 0.00 Miles
d.	What would be the additional annual expense if the route is increased?	0
e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0
f.	At what time of the day does the carrier begin delivery to the community?	
	Will this delivery time be affected if the office is discontinued? (Y or N)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, how?	0
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less	

Community Survey Sheet

Community Survey Sheet

Post Office Name	<u>WITTER</u>	ZIP+4	<u>72776-9998</u>
Congressional District	<u>AR03</u>	Date	<u>05/16/2011</u>

1. Incorporated?

☐ Yes ☒ No

Local government provided by:

Madison Co Judge's Office-#479-738-6721

Police protection provided by:

Madison Co Sheriff's Office-#479-738-2320

Fire protection provided by:

Witter Aurora Volunteer Fire

School location:

Huntsville, AR

2. What population growth is expected? (Please document your source)

According to CLRsearch.com: Total population-682. Population change since 1990-29.17%. Population change since 2000-12.36%. Forecasted Population Change by 2014-1.17%.

3. What residential, commercial, or business growth is expected? (Please document your source)

History. (Are there any special historical events related to the community?)

4. Are there any special community events to consider?

Is the Post Office facility a state or national historic landmark (see ASM 515.23)?

Check with the field real estate office when verification is needed.)

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?

50% Retirees, 25% Farmers, 15% Commuters, 10% Self-Employed

- 6.

Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center.

Do employees of the office offer assistance to senior citizens and handicapped)?

What provisions can be made for these services if the Post Office is discontinued?

School Bus Stop- 2 Parents meet their kids at the Witter PO. PM takes out mail to a special needs customer.

Highway Contract Route Cost Analysis Form

Highway Contract Route Estimated Cost for Alternative Service

Office Name: WITTER

Office Zip+4: 72776 -9998

District: ARKANSAS PFC

1. Enter the number of additional boxes to be added to the route 0 x 3.64 hours per year 0.00

2. Enter the number of additional miles to be added to the route 0.00 x 10.40 hours per year 0.00

Total time added to the route 0.00

3. Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer) 0.00

Total additional compensation (HCR hourly rate x total time added to the route) 0.00

Rural Route Cost Analysis Form

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Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: WITTER
Office Zip+4: 72776 -9998 District: ARKANSAS PFC

- | | | | | |
|----|---|-------------|-----------------------|-------------|
| 1. | Enter the number of additional boxes to be added to the rural route | <u>0</u> | | |
| 2. | Enter the number of additional miles to be added to the route | <u>0.00</u> | | |
| | Enter the volume factor | <u>0.00</u> | | |
| | Total (additional boxes x volume factor) | | | <u>0.00</u> |
| 3. | Enter the number of additional boxes to be added to the rural route | <u>0</u> | | |
| | Centralized boxes | <u>0.00</u> | x 1.00 Min | <u>0.00</u> |
| | Regular L route boxes | <u>0.00</u> | x 1.82 Min | <u>0.00</u> |
| | Regular Non-L route boxes | <u>0.00</u> | x 2.00 Min | <u>0.00</u> |
| | Total additional box allowance | | | <u>0.00</u> |
| 4. | Enter the number of additional daily miles to be added to the rural route | <u>0.00</u> | x 12 Mileage Standard | <u>0.00</u> |
| | Total additional minutes per week (miles carried to two decimal places) | | | <u>0.00</u> |
| 5. | Total additional annual minutes (additional minutes per week year) | <u>0.00</u> | x 52 Weeks | <u>0.00</u> |
| 6. | Total additional annual hours (additional annual minutes/ 60 minutes per hour) | <u>0.00</u> | / 60 Minutes | <u>0.00</u> |
| 7. | Enter the rural cost per hour (see national payroll summary report - rural carrier, consolidated) | <u>0.00</u> | | |
| | Total Annual Cost (additional annual hours x rural cost per hour) | | | <u>0.00</u> |
| 8. | Enter lock pouch allowance (if applicable) | | | <u>0.00</u> |
| | Total annual cost for alternate service (annual cost minus lock pouch allowance) | | | <u>0.00</u> |

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 05/23/2011																								
2. Post Office Name WITTER		3. State and ZIP + 4 Code AR, 72776-9998																										
4. District, Customer Service ARKANSAS PFC	5. Area, Customer Service SOUTHWEST	6. County Madison	7. Congressional District AR03																									
8. Reason for Proposal to Discontinue This office is vacant and earns 2.0 hours per day. Witter is an unincorporated community in Madison County, Arkansas, United States with a population of 682. Witter is located on Arkansas Highway 23 11 miles (18 km) south-southeast of Huntsville. No grocery store, residents shop in either Huntsville or Springdale/Fayetteville. Children attend Huntsville/St Paul schools. This office will be one of our "Village Post Offices".		9. PO Emergency Suspend/Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 05/01/2009 b. <input checked="" type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150)EAS-11 Downgraded from EAS-11 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 2 No of Career- 0 No of Non-Career- 2		a. Time M-F 08:30 to 16:45 Sat 09:00 to 10:45 Total Window Hours Per Week a. Lobby Time M-F 08:30 to 16:45 Sat 09:00 to 10:45 40.50 J																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 39 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 240 f. Total 279 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 54.30		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>77</td> <td>17</td> </tr> <tr> <td>b. Newspaper</td> <td>17</td> <td>1</td> </tr> <tr> <td>c. Parcel</td> <td>1</td> <td>0</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>95</td> <td>18</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td></td> <td>0</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	77	17	b. Newspaper	17	1	c. Parcel	1	0	d. Other	0	0	e. Total	95	18	f. No. of Postage Meters		0	g. No. of Permits		0
Types of Mail	Received	Dispatched																										
a. First-Class	77	17																										
b. Newspaper	17	1																										
c. Parcel	1	0																										
d. Other	0	0																										
e. Total	95	18																										
f. No. of Postage Meters		0																										
g. No. of Permits		0																										
Finances a. FY 2008 2009 2010		Receipts \$ 12,959 \$ 9,601 \$ 8,301	b. EAS Step 1 PM Basic Salary (no Cola) \$ 42480	c. PM Fringe Benefits (33.5% of b.) \$14,231																								
15a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 09/18/2011 Annual Lease \$ 1320 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input checked="" type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
15b. Explain: n/a																												
17. Schools, Churches and Organization in Service Area: No: 0 Witter Christian Fellowship PO BOX 71 Witter Madison Co Genealogical & Histoical Society		19. Administrative/Emanating Office (Proposed): Name HUNTSVILLE EAS Level Miles Away 11.2 Window Service Hours: M-F 08:30 16:30 SAT 10:00 12:00 Lobby Hours: M-F 24 hrs SAT 24 hrs PO Boxes Available: 162																										
18. Businesses in Service Area: No: 0 Barbara Burnham 7243 Madison 3345 Witter 72776 Betty Blachwood 834 Madison 3177 Witter 72776 Blue Moon Cat Shelter PO BOX 44 Witter 72776 Camp Harvest PO Box 29 Witter 72776 mldwifery institute of America PO BOX 30 Witter		20. Nearest Post Office (if different from above): Name HUNTSVILLE EAS Level Miles Away 11.2 Window Service Hours: M-F 08:30 16:30 SAT 10:00 12:00 Lobby Hours: M-F 24 hrs SAT 24 hrs PO Boxes Available: 162																										
21. Prepared by																												
Printed Name and Title JACKIE STUBITSCH		Signature JACKIE STUBITSCH		Telephone No. AC () (501) 228-4171																								
PO Discontinuance Coordinator Name JACKIE STUBITSCH		Location LITTLE ROCK, AR																										



A. Office

Name: WITTER State: AR Zip Code: 72776
Area: SOUTHWEST District: ARKANSAS PFC
Congressional District: AR03 County: Madison
EAS Grade: 11 Finance Number: 049558
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Jackie Stubitsch
Title: ARKANSAS PFC Post Office Review Coordinator
Tele No: (501) 228-4171

Date: 06/03/2011
Fax No: (650) 577-5059



05/13/2011

OIC/POSTMASTER

SUBJECT: WITTER Post Office

Enclosed are questionnaires addressed to customers of the WITTER Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 05/24/2011 for further review.

Jackie Stubitsch
Post Office Review Coordinator
Enclosures



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1388 096

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May 13, 2011

Dear Postal Customer:

The U.S. Postal Service would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

A review of the business activities of the Witter Post Office revealed the office's workload has declined. This reduced workload suggests the maintenance of an independent office at Witter may not be warranted.

We are studying the feasibility of providing postal services from the Hunstville Post Office. Post Office box service is also available at this location.

In order to provide feedback regarding this proposed change, please return the enclosed questionnaire by using the pre-addressed envelope provided.

Postal representatives will be at the Witter Christian Fellowship Church on May 24, 2011, from 5:30 pm – 6:30 pm to answer questions and provide information about our service. The church is located at 16430 Highway 23 South in Witter. Questionnaires will be accepted through the date of the meeting, May 24.

If you have any questions, you may contact me at (501) 228-4171.

Sincerely,

A handwritten signature in cursive script that reads "Jackie M. Stubitsch".

Jackie M. Stubitsch
Study Coordinator



**POST OFFICE ON WHEELS
SERVICES AVAILABLE FROM RURAL AND
HIGHWAY CONTRACT ROUTE CARRIERS**

DOCKET NO.	<u>1388096</u>
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You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package **MUST** have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

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3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐

Shopping

☐

Personal needs

☐

Banking

☐

Employment

☐

Social needs

4. Do you currently use local businesses in the community?

☐

Yes

☐

No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐

Favorable

☐

Unfavorable

☐

No Opinion

Name:

Address:

Telephone:

Date:

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



06/03/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witter Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change of ZIP Code. Customers will continue using their current city and ZIP
- You expressed a concern about a change in address. There will be no change in customer addresses.
- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Witter Post Office should be pursued, a formal proposal will be posted in the Huntsville Post Office and Witter Post Office at a later date. If you have additional questions or comments, please feel free to contact Jackie Stubitsch at (501) 228-4171.

Sincerely,

A handwritten signature in black ink, appearing to read "D. Tindle".

Diane Tindle
Manager, Post Office Operations
420 Natural Resources Dr
Little Rock, AR, 72205-4100

DOCKET NO. 1388096ITEM NO. 22PAGE 2**Boyles, Tanya M - Little Rock, AR**

From: Boyles, Tanya M - Little Rock, AR
Sent: Monday, May 23, 2011 2:48 PM
To: Stubitsch, Jackie M - Little Rock, AR
Cc: Boyles, Tanya M - Little Rock, AR
Subject: RE: Witter - 279 questionnaires sent out

Witter

Jackie,

The tally on the customer questionnaires received so far for Witter was: _____

5 - Favorable to Discontinuance

49 - Unfavorable to Discontinuance ~~34~~ 67

13 - No opinion indicated either way 15

279 ~~279~~ questionnaires were mailed out.

0 - questionnaires were received at the Community Meeting (Meeting will be held on 5-24-11)

From the unfavorable, there were comments of concern on:

- Inconvenience
- Mailbox Issues - Identity Theft / Vandalism
- Having to change address / ZIP Code
- Cost of gas - travel to gaining facility - most on fixed income...also, weather conditions would affect travel to another farther facility
- The effect on disabled / senior citizens
- Level of service decreasing

*Thanks,**Tanya M Boyles**Rural Analyst**420 Natural Resources Dr**Little Rock, AR 72205-9331**501-228-4182 Fax 650-577-4877*

From: Stubitsch, Jackie M - Little Rock, AR
Sent: Monday, May 23, 2011 11:48 AM
To: Boyles, Tanya M - Little Rock, AR
Subject: Witter - 279 questionnaires sent out

Jackie M. Stubitsch
 Discontinuance Coordinator
 420 Natural Resources Drive
 Little Rock, AR 72205-9321
 Office: 501-228-4171
 Fax: 650-577-5059

5/23/2011

Boyles, Tanya M - Little Rock, AR

From: Stubitsch, Jackie M - Little Rock, AR
Sent: Monday, May 23, 2011 11:48 AM
To: Boyles, Tanya M - Little Rock, AR
Subject: Witter - 279 questionnaires sent out

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Jackie M. Stubitsch
Discontinuance Coordinator
420 Natural Resources Drive
Little Rock, AR 72205-9321
Office: 501-228-4171
Fax: 650-577-5059



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|-----------------------------|
| a. Picking up government forms (such as tax forms) | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
|--------------------------------|---|-----------------------------|

- | | | |
|----------|------------------------------|-----------------------------|
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
|----------|------------------------------|-----------------------------|

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- | | |
|---|-----------------------------|
| <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
|---|-----------------------------|

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input type="checkbox"/>	Employment
<input type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Disabled not able to go to
huntsville very often 1 or 2
times
monthly

Name: Claudette Merrill & Mike Merrill

Address: 1543 MADISON 3055 Rd.

Telephone: 479-677-2842

Date: 5-19-11

Please include any additional comments below:

Can only go to huntsville 1 or 2 Times
A month. Because of gas money, and grocery
money. On very limited income

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Huntsville, Ar.
BUT just go to town one day a week two at the most.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping Huntsville - Fayetteville - Springdale etc



Personal needs " " " " " "



Banking " "



Employment



Social needs " " " " " "

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name: DOROTHY HOSKINS

Address: 304 MADISON 5384 WITTER, AR. 72776

Telephone: 479-677-2586

Date: 05-20-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | | |
|----------------------------------|--------------------------|---|----|
| a. Entering permit mailings | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |
| a. Resetting/using postage meter | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |

Nonpostal Services

- | | | | |
|---|-------------------------------------|---|----|
| a. Picking up government forms (such as tax forms) | <input checked="" type="checkbox"/> | YES <input type="checkbox"/> | NO |
| b. Using for school bus stop | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |

If yes, please explain:

- | | | | |
|--------------------------------|--------------------------|---|----|
| d. Using public bulletin board | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |
| e. Other | <input type="checkbox"/> | YES <input type="checkbox"/> | NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- | | | |
|--------------------------|---|----|
| <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |
|--------------------------|---|----|

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Huntsville, Ozark, Springdale</u>
<input checked="" type="checkbox"/>	Personal needs	<u>same as above</u>
<input checked="" type="checkbox"/>	Banking	<u>Huntsville</u>
<input type="checkbox"/>	Employment	<u>N/A</u>
<input type="checkbox"/>	Social needs	<u>N/A</u>

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ ~~very~~ Unfavorable ☐ No Opinion

Name: Mike Beatty
Address: 2418 Madison 3350 P.O. Box 45 Witter, Ar. 72776
Telephone: 479-232-5806
Date: 5-17-2011

Please include any additional comments below:

any other post office other than our one in Witter is just to far round trip for us to pick up our mail on a daily or semi-daily basis

Completed questionnaire should be returned to the following address:

**Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631**



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly Never

☐☒☐☐

b. Mailing Letters

☐☒☐☐

c. Mailing Parcels

☐☐☒☐

d. Pick up Post Office box mail

☒☐☐☐

e. Pick up general delivery mail

☐☐☐☒

f. Buying money orders

☐☐☒☐

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐☐☒☐

h. Sending Express Mail

☐☐☐☒

i. Buying stamp-collecting material

☐☐☒☐

Other Postal Services

a. Entering permit mailings

☐

YES

☒

NO

a. Resetting/using postage meter

☐

YES

☒

NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☐

YES

☒

NO

b. Using for school bus stop

☐

YES

☒

NO

c. Assisting senior citizens, persons with disabilities, ect.

☐

YES

☒

NO

If yes, please explain:

d. Using public bulletin board

☒

YES

☐

NO

e. Other

☐

YES

☐

NO

If yes, please explain:

to let people know about things in country

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐

YES

☒

NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name:

Donald Ealer

Address:

P.O. Box 15 Witter, AR 72776

Telephone:

479-287-1679

Date:

5-18-2011

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

☒ YES ☐ NO
Sometimes
Huntsville, AR. 72740

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Huntsville, Springdale, Fayetteville
<input checked="" type="checkbox"/>	Personal needs	Huntsville, Springdale, Fayetteville
<input checked="" type="checkbox"/>	Banking	Huntsville
<input checked="" type="checkbox"/>	Employment	Huntsville, Butterball
<input checked="" type="checkbox"/>	Social needs	Huntsville, Springdale, Fayetteville

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name:

Eugene & Karen Dennis

Address:

17778 Hwy 23 Witter AR 72776

Telephone:

479-232-5712

Date:

May 4, 2011

Please include any additional comments below:

I, Karen K. Dennis, help cut the grass of the Witter Post Office. I also do this in favor to help our Witter Community.

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

Daily Weekly Monthly Never

- | | | | | |
|--|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|-----------------------------|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

Have to do all my spouses postal mailings & pickups

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Huntsville and Ozark Springdale</u>
<input checked="" type="checkbox"/>	Personal needs	<u>same as above</u>
<input checked="" type="checkbox"/>	Banking	<u>Huntsville</u>
<input type="checkbox"/>	Employment	<u>N/A</u>
<input type="checkbox"/>	Social needs	<u>N/A</u>

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ very Unfavorable ☐ No Opinion

Name: Reba Jane Beatty
Address: 2418 Madison 3350 P.O. Box 45 Witter, AR 72776
Telephone: 479-232-5806
Date: 5-17-2011

Please include any additional comments below:

I am disabled and so is my husband and we live on SSI only and with the price gas we can't afford to drive daily or even semi-daily into Huntsville for our mail as it is 30 mile round trip for us and our transportation is a GMC Sierra pickup 1/2 ton. People in the rural area get their mail stolen out of their home mail boxes on a regular basis, or they are destroyed!! I would rather have a post office box close to home than have home mail delivery

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping
<input type="checkbox"/>	Personal needs
<input type="checkbox"/>	Banking
<input type="checkbox"/>	Employment
<input type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Danny Bryant

Address: 1606 Madison 3175 Witter AR 72776

Telephone: 677-2316

Date: 5-16-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

**Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631**



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11

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

Daily Weekly Monthly Never

- | | | | | |
|--|-------------------------------------|--------------------------|-------------------------------------|--------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|-----------------------------|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|-----------------------------|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

I get medicine through mail

- | | | |
|--------------------------------|------------------------------|-----------------------------|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Huntsville</u>
<input type="checkbox"/>	Personal needs	<u>stamps</u>
<input checked="" type="checkbox"/>	Banking	
<input type="checkbox"/>	Employment	
<input checked="" type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name:

Dore J. Wolper

Address:

5232 Mod. 3105 Witter, Ark. 72776

Telephone:

1-479-677-2795

Date:

5-22-11

Please include any additional comments below:

Please don't take our Post. Office

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420 Natural Resources Dr
Little Rock AR 72205-9631**



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- | | | |
|--------------------------|----------------|------------------------------|
| <input type="checkbox"/> | Shopping | <u>SPRINGDALE SOME GROC.</u> |
| <input type="checkbox"/> | Personal needs | <u>Huntsville R & G.</u> |
| <input type="checkbox"/> | Banking | <u>Huntsville Arkst</u> |
| <input type="checkbox"/> | Employment | <u>Retired</u> |
| <input type="checkbox"/> | Social needs | <u>Church 37 Fair</u> |

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Fred HESS

Address: 11059 Hwy 23 Witter, Ar 72774

Telephone: 479 677-2835

Date: 05/18/11

Please include any additional comments below:

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420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Holiday mail

Other Postal Services

- | | YES | NO |
|----------------------------------|-------------------------------------|--------------------------|
| a. Entering permit mailings | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| a. Resetting/using postage meter | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

Nonpostal Services

- | | YES | NO |
|---|-------------------------------------|--------------------------|
| a. Picking up government forms (such as tax forms) | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Using for school bus stop | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, ect. | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

If yes, please explain:

- | | YES | NO |
|--------------------------------|-------------------------------------|--------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| e. Other | <input type="checkbox"/> | <input type="checkbox"/> |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- | | YES | NO |
|--|-------------------------------------|--------------------------|
| | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐

Shopping

Huntsville

☐

Personal needs

11

☐

Banking

11

☐

Employment

retired

☐

Social needs

4. Do you currently use local businesses in the community?

☒

Yes

☐

No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐

Favorable

☒

Unfavorable

☐

No Opinion

Name:

Phapp

Address:

1143 Mad 3252

Telephone:

479-232-5104

Date:

5-18-11

Please include any additional comments below:

"Years ago they delivered mail 3 times a week."

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420 Natural Resources Dr
Little Rock AR 72205-9631**



Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Huntsville, Fayetteville
<input checked="" type="checkbox"/>	Personal needs	Huntsville
<input checked="" type="checkbox"/>	Banking	Fayetteville, Huntsville
<input type="checkbox"/>	Employment	
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☐ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Betty Blackwood
Address: 834 Madison 377 Witter, AR 72776
Telephone: 479-677-2713
Date: 5/18/11

Please include any additional comments below:

It saddens me to see
the rural P.O.s closing

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420 Natural Resources Dr
Little Rock AR 72205-9631**



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

Daily Weekly Monthly Never

a. Buying Stamps

☐ ☐ ☒ ☐

b. Mailing Letters

☐ ☒ ☐ ☐

c. Mailing Parcels

☐ ☐ ☒ ☐

d. Pick up Post Office box mail

☐ ☒ ☐ ☐

e. Pick up general delivery mail

☐ ☐ ☐ ☒

f. Buying money orders

☐ ☐ ☐ ☒

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☒ ☒

h. Sending Express Mail

☐ ☐ ☐ ☒

i. Buying stamp-collecting material

☐ ☐ ☐ ☒

Other Postal Services

a. Entering permit mailings

☐ YES ☒ NO

a. Resetting/using postage meter

☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☐ YES ☒ NO

b. Using for school bus stop

☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, ect.

☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board

☐ YES ☒ NO

e. Other

☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

NOT EVERY DAY - I ONLY WORK PART-TIME and I can't afford to spend the gas \$ on the days I'm not in town.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

none of your business where



Personal needs

I shop and bank, etc.



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name:

SUSAN ANDERSON

Address:

P.O. Box 34

Telephone:

WITTER, AR 72776

Date:

MAY 18, 2011

Please include any additional comments below:

If I wanted to live in Huntsville - I'd get my mail in Huntsville - which, by the way, is a very busy little post office. I live in Witter - and I want to get my mail in Witter. I love this little post office! It is the anchor in this little community. Don't take away our only anchor - Witter is a community in need of expansion - take away the post office and it will disappear! DON'T CLOSE IT, PLEASE!!!

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420 Natural Resources Dr
Little Rock AR 72205-9631

Susan Anderson



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

Daily Weekly Monthly Never

- | | | | | |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | | | |
|----------------------------------|--------------------------|-----|-------------------------------------|----|
| a. Entering permit mailings | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |
| a. Resetting/using postage meter | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |

Nonpostal Services

- | | | | | |
|---|--------------------------|-----|-------------------------------------|----|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |
| b. Using for school bus stop | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |
| c. Assisting senior citizens, persons with disabilities. ect. | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |

If yes, please explain:

- | | | | | |
|--------------------------------|--------------------------|-----|-------------------------------------|----|
| d. Using public bulletin board | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |
| e. Other | <input type="checkbox"/> | YES | <input type="checkbox"/> | NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- | | | | |
|--------------------------|-----|-------------------------------------|----|
| <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |
|--------------------------|-----|-------------------------------------|----|

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Huntsville
<input checked="" type="checkbox"/>	Personal needs	Huntsville
<input checked="" type="checkbox"/>	Banking	Springdale
<input type="checkbox"/>	Employment	retired
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Terry Sozwik

Address: PO Box 54 Witter AR

Telephone:

Date: 5/18/11

Please include any additional comments below:

In order to use another post office, I would have to drive 14 miles north across mountains or 9 miles south across higher mountains. Either direction can be impossible due to weather conditions.

With gas prices as high as they are we will probably only get our mail once a month due to being retired on a fixed income. If the Witter Post Office is closed we will be forced to have all our bills sent to us via the internet, which will lower postal service receipts.

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Due to multiple mail box vandalism and theft of mail we were forced to rent a PO box and will have to continue to rent a PO Box.



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail <i>no office box</i> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail <i>sometimes</i> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) <i>sometimes</i> | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|---|------------------------------|-----------------------------|
| d. Using public bulletin board <i>sometimes</i> | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- | | |
|------------------------------|--|
| <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|------------------------------|--|

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping Hunstville, Springdale

☒

Personal needs

☒

Banking Hunstville Arvest

☒

Employment J.B. Hunt - Butterball

☒

Social needs

4. Do you currently use local businesses in the community?

☒

Yes

☐

No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐

Favorable

☒

Unfavorable

☐

No Opinion

Name: Dan & Jennylee, David & John Spratt

Address: 118 Madison 3225 Witter, Ar. 72776

Telephone: 479-677-2343

Date: 5-17-11

Please include any additional comments below:

Please we need the Witter Post office sometimes we get our medicine in mail. it would be very difficult to get it in hunstville. i know when winter comes it would be longer for the people to receive there mail to get to mail boxes. so please keep it open.

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms (such as tax forms) | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- | | |
|---|-----------------------------|
| <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
|---|-----------------------------|

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes

No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Disabled not able to go to
huntsville very often 1 or 2
times
monthly

Name:

Claudette Merrill & Mike Merrill

Address:

1543 MADISON 3055 Rd.

Telephone:

479-677-2842

Date:

5-19-11

Please include any additional comments below:

Can only go to huntsville 1 or 2 Times
A month. Because of gas money, and grocery
money. On very limited income

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Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly Never

☐☐☒☐

b. Mailing Letters

☐☒☐☐

c. Mailing Parcels

☐☐☐☐

d. Pick up Post Office box mail

☐☐☐☒

e. Pick up general delivery mail

☐☐☐☒

f. Buying money orders

☐☐☐☐

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐☐☐☐

h. Sending Express Mail

☐☐☐☐

i. Buying stamp-collecting material

☐☐☐☐

Other Postal Services

a. Entering permit mailings

☐

YES

☒

NO

a. Resetting/using postage meter

☐

YES

☒

NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☐

YES

☒

NO

b. Using for school bus stop

☐

YES

☒

NO

c. Assisting senior citizens, persons with disabilities, ect.

☐

YES

☒

NO

If yes, please explain:

d. Using public bulletin board

☐

YES

☒

NO

e. Other

☐

YES

☒

NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒

YES

☐

NO

If yes, please explain:

Huntsville, Ar.

BUT just go to town one day a week two at the most.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Huntsville - Fayetteville - Springdale etc



Personal needs

" " " " " "



Banking

" "



Employment



Social needs

" " " " " "

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name:

DOROTHY HOSKINS

Address:

304 MADISON 5384 WITTER, AR. 72776

Telephone:

479-677-2586

Date:

05-20-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

Daily Weekly Monthly Never

- | | | | | |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | | | |
|----------------------------------|--------------------------|-----|-------------------------------------|----|
| a. Entering permit mailings | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |
| a. Resetting/using postage meter | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |

Nonpostal Services

- | | | | | |
|---|-------------------------------------|-----|-------------------------------------|----|
| a. Picking up government forms (such as tax forms) | <input checked="" type="checkbox"/> | YES | <input type="checkbox"/> | NO |
| b. Using for school bus stop | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |
| c. Assisting senior citizens, persons with disabilities. ect. | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |

If yes, please explain:

- | | | | | |
|--------------------------------|--------------------------|-----|-------------------------------------|----|
| d. Using public bulletin board | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |
| e. Other | <input type="checkbox"/> | YES | <input type="checkbox"/> | NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/>	YES	<input checked="" type="checkbox"/>	NO
--------------------------	-----	-------------------------------------	----

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Huntsville, Ozark, Springdale</u>
<input checked="" type="checkbox"/>	Personal needs	<u>same as above</u>
<input checked="" type="checkbox"/>	Banking	<u>Huntsville</u>
<input type="checkbox"/>	Employment	<u>N/A</u>
<input type="checkbox"/>	Social needs	<u>N/A</u>

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ ~~very~~ Unfavorable ☐ No Opinion

Name: Mike Beatty
Address: 2418 Madison 3350 P.O. Box 45 Witter, Ar. 72776
Telephone: 479-232-5806
Date: 5-17-2011

Please include any additional comments below:

any other post office other than our one in Witter is just to far round trip for us to pick up our mail on a daily or semi-daily basis

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**Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631**



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly Never

☐☒☐☐

b. Mailing Letters

☐☒☐☐

c. Mailing Parcels

☐☐☒☐

d. Pick up Post Office box mail

☒☐☐☐

e. Pick up general delivery mail

☐☐☐☒

f. Buying money orders

☐☐☒☐

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐☐☒☐

h. Sending Express Mail

☐☐☐☒

i. Buying stamp-collecting material

☐☐☒☐

Other Postal Services

a. Entering permit mailings

☐

YES

☒

NO

a. Resetting/using postage meter

☐

YES

☒

NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☐

YES

☒

NO

b. Using for school bus stop

☐

YES

☒

NO

c. Assisting senior citizens, persons with disabilities, ect.

☐

YES

☒

NO

If yes, please explain:

d. Using public bulletin board

☒

YES

☐

NO

e. Other

☐

YES

☐

NO

If yes, please explain:

to let people know about things in country

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐

YES

☒

NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name:

Donald Eaker

Address:

P.O. Box 15 Witter, Ark 72776

Telephone:

479-287-1679

Date:

5-18-2011

Please include any additional comments below:

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Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

☒ YES ☒ NO
Sometimes
Huntsville, AR. 72740

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Huntsville, Springdale, Fayetteville
☒ Personal needs Huntsville, Springdale, Fayetteville.
☒ Banking Huntsville
☒ Employment Huntsville, Butterball
☒ Social needs Huntsville, Springdale, Fayetteville

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name:

Eugene & Karen Dennis

Address:

17778 Hwy 23 Witter AR. 72776

Telephone:

479-232-5712

Date:

May 14, 2011

Please include any additional comments below:

I, Karen K. Dennis, help cut the grass of the Witter Post Office
I also do this in favor to help our Witter Community.

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**Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631**



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☐ NO

If yes, please explain:

have to do all my spouses postal mailings & pickups

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Huntsville and Barkers Springdale</u>
<input checked="" type="checkbox"/>	Personal needs	<u>same as above</u>
<input checked="" type="checkbox"/>	Banking	<u>Huntsville</u>
<input type="checkbox"/>	Employment	<u>N/A</u>
<input type="checkbox"/>	Social needs	<u>N/A</u>

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ very Unfavorable ☐ No Opinion

Name: Reba Jane Beatty

Address: 2418 Madison 3350 P.O. Box 45 Witter, AR 72776

Telephone: 479-232-5806

Date: 5-17-2011

Please include any additional comments below:

I am disabled and so is my husband and we live on SSI only and with the price gas we can't afford to drive daily or even semi-daily into Huntsville for our mail as it is 30 mile round trip for us and our transportation is a GMC Sierra pick up 1/2 ton. People in the rural area get their mail stolen out of their home mail boxes on a regular basis, or they are destroyed!! I would rather have a post office box close to home than have home mail delivery

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420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|--------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- | | |
|------------------------------|--|
| <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|------------------------------|--|

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- | | |
|--------------------------|----------------|
| <input type="checkbox"/> | Shopping |
| <input type="checkbox"/> | Personal needs |
| <input type="checkbox"/> | Banking |
| <input type="checkbox"/> | Employment |
| <input type="checkbox"/> | Social needs |

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Danny Bryant

Address: 1606 Madison 3175 Witter AR 72776

Telephone: 677-2316

Date: 5-16-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|--------------------------|-------------------------------------|--------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|-----------------------------|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|-----------------------------|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

I get medicine through mail

- | | | |
|--------------------------------|------------------------------|-----------------------------|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- | | |
|------------------------------|--|
| <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|------------------------------|--|

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Huntsville



Personal needs

stamps



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name:

Diana J. Walper

Address:

5232 Mod. 3105, Witter, Ark. 72776

Telephone:

1-479-677-2795

Date:

5-22-11

Please include any additional comments below:

Please don't take our Post. Office

Completed questionnaire should be returned to the following address:

**Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631**



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

Daily Weekly Monthly Never

- | | | | | |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | | | |
|----------------------------------|--------------------------|-----|-------------------------------------|----|
| a. Entering permit mailings | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |
| a. Resetting/using postage meter | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |

Nonpostal Services

- | | | | | |
|---|--------------------------|-----|-------------------------------------|----|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |
| b. Using for school bus stop | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |

If yes, please explain:

- | | | | | |
|--------------------------------|--------------------------|-----|-------------------------------------|----|
| d. Using public bulletin board | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |
| e. Other | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- | | | | |
|--------------------------|-----|-------------------------------------|----|
| <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |
|--------------------------|-----|-------------------------------------|----|

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐

Shopping

Springdale Home Gps.

☐

Personal needs

Huntsville R & G. I

☐

Banking

Huntsville Arkst

☐

Employment

Retired

☐

Social needs

Church of Fall

4. Do you currently use local businesses in the community?

☒

Yes

☐

No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐

Favorable

☒

Unfavorable

☐

No Opinion

Name:

Fred H & L S S

Address:

11059 Hwy 23 Witter, Or 72774

Telephone:

419 677-2935

Date:

05/18/11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly Never

☐☐☒☐

b. Mailing Letters

☐☒☐☐

c. Mailing Parcels

☐☐☐☐

d. Pick up Post Office box mail

☐☐☐☒

e. Pick up general delivery mail

☐☐☐☒

f. Buying money orders

☐☐☐☒

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐☐☐☒

h. Sending Express Mail

☐☐☐☒

i. Buying stamp-collecting material

☐☐☐☒

Other Postal Services

a. Entering permit mailings

☐

YES

☒

NO

a. Resetting/using postage meter

☐

YES

☒

NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☐

YES

☒

NO

b. Using for school bus stop

☐

YES

☒

NO

c. Assisting senior citizens, persons with disabilities, ect.

☐

YES

☒

NO

If yes, please explain:

d. Using public bulletin board

☐

YES

☒

NO

e. Other

☐

YES

☐

NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐

YES

☒

NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐

Shopping

Huntsville

☐

Personal needs

"

☐

Banking

"

☐

Employment

retired

☐

Social needs

4. Do you currently use local businesses in the community?

☒

Yes

☐

No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐

Favorable

☒

Unfavorable

☐

No Opinion

Name:

Phapp

Address:

1143 N. 3852

Telephone:

479-232-5704

Date:

5-18-11

Please include any additional comments below:

"Years ago they delivered mail 3 times a week.

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**Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631**



Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Huntsville, Fayetteville



Personal needs

Huntsville



Banking

Fayetteville, Huntsville



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name:

Betty Blackwood

Address:

834 Madison 377 Witter, AR 72776

Telephone:

479-677-2713

Date:

5/18/11

Please include any additional comments below:

It saddens me to see
the rural P.O.s closing

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Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities. ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

NOT EVERY DAY - I ONLY WORK PART-TIME and I can't afford to spend the gas \$ on the days I'm not in town.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

*none of your business where
I shop and bank, etc.*

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name:

SUSAN ANDERSON

Address:

P.O. Box 34

Telephone:

WITTER, AR 72776

Date:

MAY 18, 2011

Please include any additional comments below:

*If I wanted to live in Huntsville - I'd get
my mail in Huntsville - which, by the way, is a
very busy little post office. I live in Witter -
and I want to get my mail in Witter. I love this
little post office! It is the anchor in this little
community. Don't take away our only anchor -
Witter is a community in need of expansion - take
away the post office and it will disappear!
DON'T CLOSE IT, PLEASE!!!*

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*Susan
Anderson*



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- | | |
|------------------------------|--|
| <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|------------------------------|--|

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Huntsville
<input checked="" type="checkbox"/>	Personal needs	Huntsville
<input checked="" type="checkbox"/>	Banking	Springdale
<input type="checkbox"/>	Employment	retired
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Terry Sozwaik

Address: PO Box 54 Witter AR

Telephone:

Date: 5/18/11

Please include any additional comments below:

In order to use another post office, I would have to drive 14 miles north across mountains or 9 miles south across higher mountains. Either direction can be impossible due to weather conditions.

With gas prices as high as they are we will probably only get our mail once a month due to being retired on a fixed income. If the Witter Post Office is closed we will be forced to have all our bills sent to us via the internet, which will lower postal service receipts.

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Due to multiple mail box vandalism and theft of mail we were forced to rent a PO box and will have to continue to rent a PO Box.



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail <i>no office box</i> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail <i>sometimes</i> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) <i>sometimes</i> | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|---|------------------------------|-----------------------------|
| d. Using public bulletin board <i>sometimes</i> | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- | | |
|------------------------------|--|
| <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|------------------------------|--|

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping Hunstville, Springdale

☒

Personal needs

☒

Banking Hunstville Arvest

☒

Employment J.B. Hunt - Butterball

☒

Social needs

4. Do you currently use local businesses in the community?

☒

Yes

☐

No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐

Favorable

☒

Unfavorable

☐

No Opinion

Name: Dan & Jennylee, David & John Spratt

Address: 118 madison 3225 Witter, Ar. 72226

Telephone: 479-677-2343

Date: 5-17-11

Please include any additional comments below:

Please we need the Witter post office sometimes we get our medicine in mail. it would be very difficult to get it in hunstville. i know when winter comes it would be longer for the people to receive there mail to get to mail boxes. so please keep it open.

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly Never

☐ ☒ ☐ ☐

b. Mailing Letters

☐ ☒ ☐ ☐

c. Mailing Parcels

☐ ☐ ☐ ☐

d. Pick up Post Office box mail

☐ ☐ ☐ ☐

e. Pick up general delivery mail

☐ ☐ ☒ ☐

f. Buying money orders

☐ ☐ ☐ ☒

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☒ ☐ ☐

h. Sending Express Mail

☐ ☐ ☐ ☐

i. Buying stamp-collecting material

☐ ☐ ☐ ☒

Other Postal Services

a. Entering permit mailings

☐ YES ☐ NO

a. Resetting/using postage meter

☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☐ YES ☐ NO

b. Using for school bus stop

☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, ect.

☐ YES ☐ NO

If yes, please explain:

d. Using public bulletin board

☐ YES ☐ NO

e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- | | |
|--------------------------|----------------|
| <input type="checkbox"/> | Shopping |
| <input type="checkbox"/> | Personal needs |
| <input type="checkbox"/> | Banking |
| <input type="checkbox"/> | Employment |
| <input type="checkbox"/> | Social needs |

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name:

Eric Bell

Address:

620 Hwy 127 S Witter AR 72776

Telephone:

479 232 5320

Date:

May 18, 2011

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> 2-3 YEAR
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> 2-3 YEAR
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input type="checkbox"/> NO
a. Resetting/using postage meter	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- | | |
|--------------------------|----------------|
| <input type="checkbox"/> | Shopping |
| <input type="checkbox"/> | Personal needs |
| <input type="checkbox"/> | Banking |
| <input type="checkbox"/> | Employment |
| <input type="checkbox"/> | Social needs |

4. Do you currently use local businesses in the community?

☐ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: MARCEY CROSS
Address: PO BOX 1 WITTER
Telephone: 232-5231 981-1963
Date: 5-24-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

a. Buying Stamps

Buy from mail carrier monthly

Daily

Weekly

Monthly

Never

☐☐☐☒

b. Mailing Letters

☐☐☐☒

c. Mailing Parcels

☐☐☐☒

d. Pick up Post Office box mail

☐☐☐☒

e. Pick up general delivery mail

☐☐☐☒

f. Buying money orders

☐☐☐☒

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐☐☐☒

h. Sending Express Mail

☐☐☐☒

i. Buying stamp-collecting material

☐☐☐☒

Other Postal Services

a. Entering permit mailings

☐

YES

☒

NO

a. Resetting/using postage meter

☐

YES

☒

NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☐

YES

☒

NO

b. Using for school bus stop

☐

YES

☒

NO

c. Assisting senior citizens, persons with disabilities, ect.

☐

YES

☒

NO

If yes, please explain:

d. Using public bulletin board

☐

YES

☒

NO

e. Other

☐

YES

☒

NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐

YES

☐

NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name:

Patricia Maggard

Address:

3697 Med. 3175 Witter, Ar. 72776

Telephone:

479-677-2289

Date:

5-14-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms (such as tax forms) | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|---|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

Community gathering for all persons.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

20-30 mile trip to Post Office

Would not be acceptable in this or
Any Economy, US Postal Service
is a service to this community
which can not be taken.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- | | |
|--------------------------|----------------|
| <input type="checkbox"/> | Shopping |
| <input type="checkbox"/> | Personal needs |
| <input type="checkbox"/> | Banking |
| <input type="checkbox"/> | Employment |
| <input type="checkbox"/> | Social needs |

4. Do you currently use local businesses in the community?

☐ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Larry Smith

Address: P.O. Box 13

Telephone: 870-904-7714 / 479-232-5793

Date: 5/17/11

Please include any additional comments below:

This is a very large County. Closing the office will close the ability to use the USPS and place undue hardship on patrons who use it. ~~Since~~ we have poor cell service, no internet and the loss of Mail Service would be devastating.

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420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | | |
|----------------------------------|--------------------------|---|----|
| a. Entering permit mailings | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |
| a. Resetting/using postage meter | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |

Nonpostal Services

- | | | | |
|---|--------------------------|---|----|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |
| b. Using for school bus stop | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |

If yes, please explain:

- | | | | |
|--------------------------------|--------------------------|---|----|
| d. Using public bulletin board | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |
| e. Other | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- | | | |
|--------------------------|---|----|
| <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |
|--------------------------|---|----|

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Huntsville
<input checked="" type="checkbox"/>	Personal needs	"
<input checked="" type="checkbox"/>	Banking	"
<input checked="" type="checkbox"/>	Employment	
<input checked="" type="checkbox"/>	Social needs	"

4. Do you currently use local businesses in the community?

☐ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: _____

Address: _____

Telephone: _____

Date: _____

Please include any additional comments below:

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Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- | | |
|--------------------------|----------------|
| <input type="checkbox"/> | Shopping |
| <input type="checkbox"/> | Personal needs |
| <input type="checkbox"/> | Banking |
| <input type="checkbox"/> | Employment |
| <input type="checkbox"/> | Social needs |

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name:

Jerry R. Bryant

Address:

1962 3345 Witter, AR 72776

Telephone:

479-677-2531

Date:

5/14/11

Please include any additional comments below:

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420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

Daily Weekly Monthly Never

- | | | | | |
|--|-------------------------------------|-------------------------------------|-------------------------------------|--------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|---|--|
| a. Entering permit mailings | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms (such as tax forms) | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>monthly</u>
<input type="checkbox"/>	Personal needs	
<input type="checkbox"/>	Banking	
<input type="checkbox"/>	Employment	
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Rhonda Johnson / Ogden
Address: 7374 Madison 3105
Telephone: 479) 981-6183
Date: May 17th 2011

Please include any additional comments below:

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Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

Daily Weekly Monthly Never

- | | | | | |
|--|--------------------------|-------------------------------------|-------------------------------------|--------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

- | | | | | |
|----------------------------------|--------------------------|-----|--------------------------|----|
| a. Entering permit mailings | <input type="checkbox"/> | YES | <input type="checkbox"/> | NO |
| a. Resetting/using postage meter | <input type="checkbox"/> | YES | <input type="checkbox"/> | NO |

Nonpostal Services

- | | | | | |
|---|--------------------------|-----|--------------------------|----|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> | YES | <input type="checkbox"/> | NO |
| b. Using for school bus stop | <input type="checkbox"/> | YES | <input type="checkbox"/> | NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> | YES | <input type="checkbox"/> | NO |

If yes, please explain:

- | | | | | |
|--------------------------------|--------------------------|-----|--------------------------|----|
| d. Using public bulletin board | <input type="checkbox"/> | YES | <input type="checkbox"/> | NO |
| e. Other | <input type="checkbox"/> | YES | <input type="checkbox"/> | NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- | | |
|--------------------------|----------------|
| <input type="checkbox"/> | Shopping |
| <input type="checkbox"/> | Personal needs |
| <input type="checkbox"/> | Banking |
| <input type="checkbox"/> | Employment |
| <input type="checkbox"/> | Social needs |

4. Do you currently use local businesses in the community?

☐ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name:

Jerrey D Ogden

Address:

12643 Hwy 23 Witter, AR 72776

Telephone:

Date:

5-16-11

Please include any additional comments below:

I buy stamps, mail packages + pick up packages at Witter. I'd have to drive 13 more miles to do these things if the post office wasn't there. The building isn't that old. If the government was considering this, why didn't they do it before they build the new building. Shows the brilliance of our government, doesn't it?

*Sincerely
Jerrey D Ogden*

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Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily	Weekly	Monthly	Never
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

b. Mailing Letters

<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
--------------------------	-------------------------------------	--------------------------	--------------------------

c. Mailing Parcels

<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
--------------------------	-------------------------------------	--------------------------	--------------------------

d. Pick up Post Office box mail

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
--------------------------	--------------------------	--------------------------	-------------------------------------

e. Pick up general delivery mail

<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
--------------------------	--------------------------	-------------------------------------	--------------------------

f. Buying money orders

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
--------------------------	--------------------------	--------------------------	-------------------------------------

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
--------------------------	--------------------------	-------------------------------------	--------------------------

h. Sending Express Mail

<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
--------------------------	--------------------------	-------------------------------------	--------------------------

i. Buying stamp-collecting material

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
--------------------------	--------------------------	--------------------------	-------------------------------------

Other Postal Services

a. Entering permit mailings

<input checked="" type="checkbox"/>	YES	<input type="checkbox"/>	NO
-------------------------------------	-----	--------------------------	----

a. Resetting/using postage meter

<input type="checkbox"/>	YES	<input checked="" type="checkbox"/>	NO
--------------------------	-----	-------------------------------------	----

Nonpostal Services

a. Picking up government forms (such as tax forms)

<input checked="" type="checkbox"/>	YES	<input type="checkbox"/>	NO
-------------------------------------	-----	--------------------------	----

b. Using for school bus stop

<input type="checkbox"/>	YES	<input checked="" type="checkbox"/>	NO
--------------------------	-----	-------------------------------------	----

c. Assisting senior citizens, persons with disabilities, ect.

<input type="checkbox"/>	YES	<input checked="" type="checkbox"/>	NO
--------------------------	-----	-------------------------------------	----

If yes, please explain:

d. Using public bulletin board

<input checked="" type="checkbox"/>	YES	<input type="checkbox"/>	NO
-------------------------------------	-----	--------------------------	----

e. Other

<input type="checkbox"/>	YES	<input type="checkbox"/>	NO
--------------------------	-----	--------------------------	----

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/>	YES	<input checked="" type="checkbox"/>	NO
--------------------------	-----	-------------------------------------	----

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

Huntsville - 14 miles drive

Self employed farmer @ Witter

Witter Community Building

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name:

Joy Russell

Address:

14825 Highway 23 Witter, AR 72776

Telephone:

479-232-5892

Date:

May 15, 2011

Please include any additional comments below:

I feel that there is a great need in the Witter Community to keep the post office open. Many people use this post office daily. This is a very rural area and there are a lot of older people & disabled people who are served by the Witter post office. If the Witter post office closes, we would have to drive an additional 10-20 miles to another post office. It will be a great inconvenience to all residents of the Witter community if this office closes.

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

We live on Social Security and with gas so high priced, we keep traveling to a minimum.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Huntsville
<input checked="" type="checkbox"/>	Personal needs	Huntsville
<input checked="" type="checkbox"/>	Banking	Huntsville
<input type="checkbox"/>	Employment	Retired
<input checked="" type="checkbox"/>	Social needs	Huntsville , Huntsville, Fayetteville, Springdale

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

There are no local businesses in Witter

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Mark S. & Velva J. Nelson

Address: 8337 Madison 3175, Witter

Telephone: ~~479~~ 479-677-2844

Date: 05-14-11

Please include any additional comments below:

We rely on the Witter post office for all our mailing needs; from buying stamps to mailing letters and packages. We often pick up their boxes to mail items. It is convenient, about 1 1/2 miles from us verses 30 mile round trip to Huntsville.

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Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name: LLOYD E. HAUGHT

Address: 16627 Hwy 23 Witter, AR 72776

Telephone: 479-232-5200

Date: 05/15/2011

Please include any additional comments below:

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Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
- If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- | | |
|------------------------------|--|
| <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|------------------------------|--|

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name:

Kevin Dennis

Address:

17112 Hwy 23 Witter, AR 72776

Telephone:

479-232-5202

Date:

5-15-11

Please include any additional comments below:

We are disabled and depend on the services the Witter Post Office provides.

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Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/>	YES <input checked="" type="checkbox"/>	NO
a. Resetting/using postage meter	<input type="checkbox"/>	YES <input checked="" type="checkbox"/>	NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/>	YES <input checked="" type="checkbox"/>	NO
b. Using for school bus stop	<input checked="" type="checkbox"/>	YES <input type="checkbox"/>	NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/>	YES <input checked="" type="checkbox"/>	NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/>	YES <input checked="" type="checkbox"/>	NO
e. Other	<input type="checkbox"/>	YES <input type="checkbox"/>	NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/>	YES	<input checked="" type="checkbox"/>	NO
--------------------------	-----	-------------------------------------	----

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	72740
<input checked="" type="checkbox"/>	Personal needs	various
<input checked="" type="checkbox"/>	Banking	72740
<input type="checkbox"/>	Employment	local
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☐ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name:

P. Wilkett

Address:

Witter, Ar

Telephone:

479-677-2714

Date:

5-16-11

Please include any additional comments below:

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420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I work in Springdale + pass several post offices.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Fayetteville / Springdale + Huntsville
<input checked="" type="checkbox"/>	Personal needs	Fayetteville / Springdale
<input checked="" type="checkbox"/>	Banking	Springdale
<input checked="" type="checkbox"/>	Employment	Working Springdale
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☒ Yes ☐ No (Huntsville + St Paul)

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name:

Rebecca Ritch

Address:

515 Madison 3025

Telephone:

479-677-2731

Date:

5/14/2011

Please include any additional comments below:

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Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

Daily Weekly Monthly Never

- | | | | | |
|--|--------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

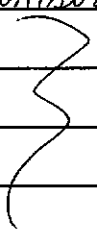
If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Huntsville</u>
<input checked="" type="checkbox"/>	Personal needs	
<input checked="" type="checkbox"/>	Banking	
<input checked="" type="checkbox"/>	Employment	
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Jerry L Johnson & Joan Johnson
Address: 2857 Madison 3175 Witter, Ar 72776
Telephone: 479-677-2366
Date: 5-14-2011

Please include any additional comments below:

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Little Rock AR 72205-9631**



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never | place |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |

Other Postal Services

- | | | | |
|----------------------------------|------------------------------|-----------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input type="checkbox"/> NO | <input checked="" type="checkbox"/> Not Sure |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input type="checkbox"/> NO | <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain: *before my mother passed away*

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain: *Notes post on things going on in Witter*

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: *but not every day of the week*

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Springdale</u>
<input checked="" type="checkbox"/>	Personal needs	<u>Springdale/Huntsville</u>
<input checked="" type="checkbox"/>	Banking	<u>Huntsville</u>
<input checked="" type="checkbox"/>	Employment	<u>Huntsville</u>
<input checked="" type="checkbox"/>	Social needs	<u>is done in Witter</u>

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Debbie Wright
Address: 8511 Madison 3175/P.O. Box 23 Witter, ARK. 72776
Telephone: 479-325-0902
Date: 5-15-11

Please include any additional comments below:

- (1) Can not go to Huntsville P.O. everyday, out of the way and the price of gas, (over 17 miles there + 17 back).
- (2) would like to keep box in Witter even if P.O. ~~is~~ ^{close}, keep boxes where there @.
- (3) can not have a box at home because of kids. - - -
- (4) mail/bills would become late or lost if we change or zip from 72776.
- (5) do not live in Huntsville, I live in Witter and would like it to stay that way.

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Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily

Weekly

Monthly

Never

☐☐☒☐

b. Mailing Letters

☐☐☒☐

c. Mailing Parcels

☐☐☒☐

d. Pick up Post Office box mail

☐☐☐☒

e. Pick up general delivery mail

☐☐☐☒

f. Buying money orders

☐☐☐☒

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐☐☒☐

h. Sending Express Mail

☐☐☐☒

i. Buying stamp-collecting material

☐☐☐☒**Other Postal Services**

a. Entering permit mailings

☐

YES

☒

NO

a. Resetting/using postage meter

☐

YES

☒

NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☐

YES

☒

NO

b. Using for school bus stop

☐

YES

☒

NO

c. Assisting senior citizens, persons with disabilities, ect.

☐

YES

☒

NO

If yes, please explain:

d. Using public bulletin board

☐

YES

☒

NO

e. Other

☐

YES

☒

NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐

YES

☒

NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>HUNTSVILLE</u>
<input checked="" type="checkbox"/>	Personal needs	<u>"</u>
<input checked="" type="checkbox"/>	Banking	<u>"</u>
<input checked="" type="checkbox"/>	Employment	<u>SELF</u>
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: FELIX + MARY MILLIGAN

Address: 8045 HIGHWAY 23

Telephone: 479-677-2488

Date: 5-15-2011

Please include any additional comments below:

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Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

Daily Weekly Monthly Never

- | | | | | |
|--|--------------------------|--------------------------|--------------------------|--------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

- | | | | | |
|----------------------------------|--------------------------|-----|--------------------------|----|
| a. Entering permit mailings | <input type="checkbox"/> | YES | <input type="checkbox"/> | NO |
| a. Resetting/using postage meter | <input type="checkbox"/> | YES | <input type="checkbox"/> | NO |

Nonpostal Services

- | | | | | |
|---|--------------------------|-----|--------------------------|----|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> | YES | <input type="checkbox"/> | NO |
| b. Using for school bus stop | <input type="checkbox"/> | YES | <input type="checkbox"/> | NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> | YES | <input type="checkbox"/> | NO |

If yes, please explain:

- | | | | | |
|--------------------------------|--------------------------|-----|--------------------------|----|
| d. Using public bulletin board | <input type="checkbox"/> | YES | <input type="checkbox"/> | NO |
| e. Other | <input type="checkbox"/> | YES | <input type="checkbox"/> | NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>EVERY 9 weeks</u>
<input type="checkbox"/>	Personal needs	
<input type="checkbox"/>	Banking	
<input type="checkbox"/>	Employment	
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☐ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Glenn H. Kirk
Address: 47 MADISON 3325 WITTER AKA
Telephone: 932-5285
Date: 5-14-2011

Please include any additional comments below:

I DON'T WANT TO SEE THE POST OFFICE
DONAWAY WITH

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/>	YES <input checked="" type="checkbox"/>	NO
a. Resetting/using postage meter	<input type="checkbox"/>	YES <input checked="" type="checkbox"/>	NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/>	YES <input checked="" type="checkbox"/>	NO
b. Using for school bus stop	<input type="checkbox"/>	YES <input checked="" type="checkbox"/>	NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/>	YES <input checked="" type="checkbox"/>	NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/>	YES <input checked="" type="checkbox"/>	NO
e. Other	<input type="checkbox"/>	YES <input checked="" type="checkbox"/>	NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input checked="" type="checkbox"/>	YES	<input checked="" type="checkbox"/>	NO
-------------------------------------	-----	-------------------------------------	----

If yes, please explain:

Dropping off mail.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Some times</u>
<input checked="" type="checkbox"/>	Personal needs	<u>Doctor</u>
<input type="checkbox"/>	Banking	
<input type="checkbox"/>	Employment	
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Jimmy Jordan
Address: 4493 Madison 3105 Witter
Telephone: 1-479-677-2026
Date: 5-16-11

Please include any additional comments below:

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420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Huntsville</u>
<input checked="" type="checkbox"/>	Personal needs	<u>✓</u>
<input checked="" type="checkbox"/>	Banking	<u>✓</u>
<input type="checkbox"/>	Employment	<u>✓</u>
<input checked="" type="checkbox"/>	Social needs	<u>✓</u>

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Yui Jones

Address: 2002 ~~W~~ Madison 3350

Telephone: 232-5395

Date: 5/11/10

Please include any additional comments below:

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420 Natural Resources Dr
Little Rock AR 72205-9631**



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<i>Sometimes</i> <input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Hunts.

c
AR



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

in Huntsville As Witter doesn't have anything except P.O.

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name:

Ruth E. Maggard

Address:

762 Madison 3345, Witter, AR 72776

Telephone:

479-677-3071

Date:

5-16-11

Please include any additional comments below:

I like our small P.O. @ Witter & stop frequently as there is no waiting in line as there is ~~no~~ in Huntsville. I live 20+ miles out and 80 yrs old. When I do go into town I always have 4 or 5 different places to go for all my other needs. So going to the P.O. there would just be another extra stop for me. Thank you

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420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

Daily Weekly Monthly Never

- | | | | | |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> sometimes |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> sometimes |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> 1 |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> 1 |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- | | |
|------------------------------|--|
| <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|------------------------------|--|

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input checked="" type="checkbox"/>	Employment
<input checked="" type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Floyd E. Woldridge

Address: 1216 Madison 3235

Telephone: _____

Date: 5-16-11

Please include any additional comments below:

I buy all my stamps, send all my letters & appreciate the Post Office very much. Please don't take it away.

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420 Natural Resources Dr
Little Rock AR 72205-9631**



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | | |
|----------------------------------|--------------------------|---|----|
| a. Entering permit mailings | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |
| a. Resetting/using postage meter | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |

Nonpostal Services

- | | | | |
|---|--------------------------|---|----|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |
| b. Using for school bus stop | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |

If yes, please explain:

- | | | | |
|--------------------------------|-------------------------------------|------------------------------|----|
| d. Using public bulletin board | <input checked="" type="checkbox"/> | YES <input type="checkbox"/> | NO |
| e. Other | <input type="checkbox"/> | YES <input type="checkbox"/> | NO |

If yes, please explain:

FOR INFORMATION

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- | | | | |
|-------------------------------------|-----|--------------------------|----|
| <input checked="" type="checkbox"/> | YES | <input type="checkbox"/> | NO |
|-------------------------------------|-----|--------------------------|----|

If yes, please explain:

going to Springdale, Ark.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

HUNTSVILLE, FAYETTEVILLE, SPRINGDALE



Personal needs

DOCTORS, HOSPITALS



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name: MRS & MRS GEORGE W. DRAKE

Address: 6306 MADISON 3345

Telephone: 479 232 5397

Date: 5-17-11

Please include any additional comments below:

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420 Natural Resources Dr
Little Rock AR 72205-9631**



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Huntsville</u>
<input type="checkbox"/>	Personal needs	
<input checked="" type="checkbox"/>	Banking	<u>Huntsville</u>
<input type="checkbox"/>	Employment	
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Barbara Burnham

Address: 7243 Madison 3345, Witter, AR 72796

Telephone: (479) 232-5844

Date: 5-16-11

Please include any additional comments below:

For the past 26 years I have had wonderful, helpful service from the Witter Post Office -- in person or by telephone. I would be very sorry to lose this valuable business and personal asset.

If the proposed change would also change my mailing address and zip code, it will cause me considerable business hardship.

Another, perhaps short-term, concern regards the Huntsville postmistress who is as disinterested in providing customer service as she is in processing internal paperwork.

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420 Natural Resources Dr
Little Rock AR 72205-9631**



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|---|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> SUMMER +
HOLIDAYS |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> 1-2xYR. |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> 1-2xYR. |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: IF I'M IN HUNTSVILLE SHOPPING, I
STILL MAIL PKGS., BUY STAMPS, ETC. AT WITTER.

THREE PEOPLE IN 2 RESIDENCES SHARE
THIS MAILBOX ADDRESS — THUS, 3 FORMS HERE.



Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms (such as tax forms) | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

I DON'T FILE ONLINE — NOW THEY DON'T SEND

- | | | |
|--------------------------------|---|--|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

ONCE A WEEK - HUNTSVILLE



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name:

CARLEY BLACKWELL

Address:

7715 MADISON 3175 WITTER 72726

Telephone:

479-677-2133

Date:

5-15-11

Please include any additional comments below:

I AM SELF-EMPLOYED AND WORK NEAR HOME AT WITTER - DRIVING 30 MILES ROUND-TRIP TO HAVE POST OFFICE ACCESS WHEN WE HAVE A GREAT POST OFFICE LOCALLY DOESN'T MAKE SENSE. THE POPULATION IN AND AROUND WITTER IS GREATER THAN EVER BEFORE. WE PAY FOR GOVT. SERVICES LIKE THIS - NOT TO HAVE THEM REMOVED.

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Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

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3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping

weekly - Huntsville

☐

Personal needs

☐

Banking

☐

Employment

☐

Social needs

4. Do you currently use local businesses in the community?

☐

Yes

☐

No

I'm not sure I understand the question. We go to the grocery store in

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐

Favorable

☒

Unfavorable

☐

No Opinion

Huntsville on the weekend - Sat. or Sun.

Name:

Vicki Barnhart

Address:

7715 Madison 3175 Witter 72776

Telephone:

479-677-2733

Date:

15 May 2011

Please include any additional comments below:

It would be a hardship for us if the Witter post office closes. It takes 30 minutes to drive to Huntsville. I work from home and have to mail parcels, etc. ~~that~~ that need to get there quickly.

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|--------------------------|-------------------------------------|-------------------------------------|--------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

as a hobby
office in a whileas a hobby
once in a while

Other Postal Services

- | | | |
|----------------------------------|------------------------------|-----------------------------|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|-----------------------------|
| a. Picking up government forms (such as tax forms) | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|-----------------------------|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- | | |
|------------------------------|--|
| <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|------------------------------|--|

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐

Shopping

☐

Personal needs

☐

Banking

☐

Employment

☐

Social needs

☒

The Doctor

4. Do you currently use local businesses in the community?

☒

Yes

☐

No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐

Favorable

☒

Unfavorable

☐

No Opinion

Name:

Priscilla White & Garren McLaugh & Joseph Callan

Address:

7036 Madison 3105 Witter Ar. 72776

Telephone:

479-677-2634

Date:

5-14-11

Please include any additional comments below:

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420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Huntsville</u>
<input checked="" type="checkbox"/>	Personal needs	<u>Huntsville</u>
<input checked="" type="checkbox"/>	Banking	<u>Huntsville</u>
<input type="checkbox"/>	Employment	<u>Witter</u>
<input checked="" type="checkbox"/>	Social needs	<u>Huntsville & Witter</u>

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Daniel & Amber Spratt
Address: 178 madison 3325 Witter AR 72776
Telephone: (309) 241-8828 cell
Date: 5/15/11

Please include any additional comments below: el love the fact that if el need or forget to buy stamps or mail anything, el dont have drive all the way to Huntsville.

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420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly Never

☐ ☒ ☐ ☐

b. Mailing Letters

☐ ☒ ☐ ☐

c. Mailing Parcels

☐ ☐ ☒ ☐

d. Pick up Post Office box mail

☐ ☐ ☐ ☐

e. Pick up general delivery mail

☐ ☐ ☐ ☐

f. Buying money orders

☐ ☐ ☒ ☐

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☐ ☐

h. Sending Express Mail

☐ ☐ ☐ ☐

i. Buying stamp-collecting material

☐ ☐ ☐ ☐

Other Postal Services

a. Entering permit mailings

☐ YES ☒ NO

a. Resetting/using postage meter

☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☒ YES ☐ NO

b. Using for school bus stop

☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, ect.

☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board

☐ YES ☒ NO

e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping
<input type="checkbox"/>	Personal needs
<input type="checkbox"/>	Banking
<input type="checkbox"/>	Employment
<input type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: MARGARET STRUBLE

Address: 6452 Madison 3175 Witter

Telephone: 677-3212

Date: 5-11-11

Please include any additional comments below:

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420 Natural Resources Dr
Little Rock AR 72205-9631**



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily

Weekly

Monthly

Never

☐☐☒☐

b. Mailing Letters

☒☐☐☐

c. Mailing Parcels

☒☐☐☐d. Pick up Post Office box mail — *Sometimes,*☐☐☐☐e. Pick up general delivery mail *as needed,*☐☐☐☐

f. Buying money orders

☒☐☐☐

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐☐☐☐h. Sending Express Mail — *when needed,*☐☐☐☐

i. Buying stamp-collecting material

☐☐☐☐

Other Postal Services

a. Entering permit mailings

☐

YES

☐

NO

a. Resetting/using postage meter

☐

YES

☐

NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☐

YES

☒

NO

b. Using for school bus stop

☐

YES

☒

NO

c. Assisting senior citizens, persons with disabilities, ect.

☒

YES

☐

NO

If yes, please explain:

I get my mail & send it when needed!

d. Using public bulletin board

☒

YES

☐

NO

e. Other

☐

YES

☐

NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐

YES

☒

NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Huntsville Fayetteville



Personal needs



Banking

Huntsville



Employment



Social needs

Wal mart

4. Do you currently use local businesses in the community?



Yes

☒ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name:

Richard J. Brown

Address:

369 Madison 33rd Witter, ARK. 72776.

Telephone:

479-232-5271

Date:

May 14 2011.

Please include any additional comments below:

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Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

WHEN WE GO TO TOWN - HUNTSVILLE P.O.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input type="checkbox"/>	Employment
<input checked="" type="checkbox"/>	Social needs

HUNTSVILLE

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: MR & MRS LARRY R MCLEAN

Address: 6593 MAD 3345

Telephone: 479-232-5855

Date: 5-15-11

Please include any additional comments below:

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Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|--------------------------|-------------------------------------|--|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> <i>Never</i> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

we go shopping OR to Huntsville for some needs. Once each month when

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Jayetteville



Personal needs

11



Banking

Huntsville



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name:

Noel A Price

Address:

5110 Madison 3105 Witter, AR 72776

Telephone:

1-479-677-3058

Date:

16 May 2011

Please include any additional comments below:

your ltr dtd May 13, 2011 paragraph 2 and 3 on back of letter states leaving money in our mailbox for services constitutes an invitation for theft. This already has been proven so, we all feel this way.

Genelda Price
Mary Price

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420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <i>Some times</i> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <i>now & again</i> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

picking up packaging

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- | | |
|------------------------------|--|
| <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|------------------------------|--|

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name:

Gloria Jones

Address:

442 Madison 3155

Telephone:

Witter, AR. 72776

Date:

5-16-11

Please include any additional comments below:

There are still some people who doesn't have computers for emails and ect. Especially the older generations. That can't drive, or get assistance to Huntsville just any time, But can get to Witter when they need too.

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420 Natural Resources Dr
Little Rock AR 72205-9631**



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Personal needs

Banking

Employment

Social needs

4. Do you currently use local businesses in the community?

☐ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Connie Owens

Address: 654 N 332 S

Telephone: 479-677-3173

Date: 5-14-2011

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | | | |
|----------------------------------|--------------------------|-----|-------------------------------------|----|
| a. Entering permit mailings | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |
| a. Resetting/using postage meter | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |

Nonpostal Services

- | | | | | |
|---|--------------------------|-----|-------------------------------------|----|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |
| b. Using for school bus stop | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |
| c. Assisting senior citizens, persons with disabilities. ect. | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |

If yes, please explain:

- | | | | | |
|--------------------------------|--------------------------|-----|-------------------------------------|----|
| d. Using public bulletin board | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |
| e. Other | <input type="checkbox"/> | YES | <input type="checkbox"/> | NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- | | | | |
|--------------------------|-----|-------------------------------------|----|
| <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |
|--------------------------|-----|-------------------------------------|----|

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Fayetteville, Springdale, Huntsville



Personal needs

" "



Banking

Huntsville



Employment

- No Job



Social needs

Fayetteville, Rogers, Springdale, Huntsville, ect.

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name: Herbert L. Shaffer

Address: 8871 Madison 3345

Telephone: 479 232-5823

Date: 5-16-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Shopping

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input type="checkbox"/>	Employment
<input checked="" type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☐ Unfavorable ☒ No Opinion

Name: Dale and Donna Maggard

Address: 5991 Madison 3345 Witter, Ark 72776

Telephone: 479-232-5383

Date: 5-15-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly Never

☐ ☐ ☐ ☒

b. Mailing Letters

☐ ☐ ☐ ☒

c. Mailing Parcels

☐ ☐ ☐ ☒

d. Pick up Post Office box mail

☐ ☐ ☐ ☒

e. Pick up general delivery mail

☐ ☐ ☐ ☒

f. Buying money orders

☐ ☐ ☐ ☒

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☐ ☒

h. Sending Express Mail

☐ ☐ ☐ ☒

i. Buying stamp-collecting material

☐ ☐ ☐ ☒

Other Postal Services

a. Entering permit mailings

☐ YES ☒ NO

a. Resetting/using postage meter

☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☐ YES ☒ NO

b. Using for school bus stop

☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, ect.

☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board

☐ YES ☒ NO

e. Other

☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒
☒
☒
☐
☒

Shopping

Personal needs

Banking

Employment

RETIRED

Social needs

4. Do you currently use local businesses in the community?

☐

Yes

No

THERE ARE NONE

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐

Favorable

☐

Unfavorable

☒

No Opinion

Name:

PATRICIA E. CLEAVER

Address:

PO Box 2

Telephone:

479-232-5879

Date:

5/14/11

Please include any additional comments below:

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420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

a. Buying Stamps

b. Mailing Letters

c. Mailing Parcels

d. Pick up Post Office box mail

e. Pick up general delivery mail

f. Buying money orders

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

h. Sending Express Mail

i. Buying stamp-collecting material

Daily Weekly Monthly Never

☐ ☐ ☒ ☐☐ ☐ ☐ ☐☐ ☐ ☐ ☐☐ ☐ ☐ ☐☐ ☐ ☐ ☐☐ ☐ ☐ ☐☐ ☐ ☐ ☐☐ ☐ ☐ ☐☐ ☐ ☐ ☐

Other Postal Services

a. Entering permit mailings

☐ YES ☐ NO

a. Resetting/using postage meter

☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☐ YES ☐ NO

b. Using for school bus stop

☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, ect.

☐ YES ☐ NO

If yes, please explain:

d. Using public bulletin board

☐ YES ☐ NO

e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Huntsville - Fry-sall



Personal needs

same



Banking

Huntsville



Employment

Witter



Social needs

Witter

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name:

Barbara Bareus

Address:

1289 Mad. 3235

Telephone:

479-232-5786

Date:

5-15-11

Please include any additional comments below:

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Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name:

Wanda Lee Sparwood

Address:

3572 S Hwy. 137 - Witter, Ark. 72776

Telephone:

479-232-5735.

Date:

5-16-2011

Please include any additional comments below:

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420 Natural Resources Dr
Little Rock AR 72205-9631



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

is 6 miles from my house, so I use it also. St. Paul P.O. Office

不

四

四

冬

不

Social needs St Paul / Combs / Fayetteville

✕

Yes ☐ No ☐

St. Paul / Huntsville

Favorable



Unfavorable



No Opinion

I would use St Paul if written closed because it is closer to my home than Huntsville.

Name: Curtis & Debrae Connor

Address: 156 Madison 5317, Witter, Ark 72776

Telephone:

Date: 5-13-11

Please include any additional comments below:

It would be a burden to have to drive to Huntsville to pick up a package because gas prices ~~are so high~~ and distance from my home.

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- d. Using public bulletin board

☐ YES ☒ NO

- e. Other

☒ YES ☐ NO

If yes, please explain:

Ask Rick to hold mail while on vacation.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

St Paul because I work at the school.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name:

Address:

Telephone:

Date:

Please include any additional comments below:

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420 Natural Resources Dr
Little Rock AR 72205-9631**



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bl

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

Daily Weekly Monthly Never

- | | | | | |
|--|--------------------------|--------------------------|-------------------------------------|--------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

- | | | | | |
|----------------------------------|--------------------------|-----|--------------------------|----|
| a. Entering permit mailings | <input type="checkbox"/> | YES | <input type="checkbox"/> | NO |
| a. Resetting/using postage meter | <input type="checkbox"/> | YES | <input type="checkbox"/> | NO |

Nonpostal Services

- | | | | | |
|---|--------------------------|-----|--------------------------|----|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> | YES | <input type="checkbox"/> | NO |
| b. Using for school bus stop | <input type="checkbox"/> | YES | <input type="checkbox"/> | NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> | YES | <input type="checkbox"/> | NO |

If yes, please explain:

- | | | | | |
|--------------------------------|--------------------------|-----|--------------------------|----|
| d. Using public bulletin board | <input type="checkbox"/> | YES | <input type="checkbox"/> | NO |
| e. Other | <input type="checkbox"/> | YES | <input type="checkbox"/> | NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input type="checkbox"/>	Employment
<input checked="" type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☐ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☐ Unfavorable ☒ No Opinion

Name: Ruth MONGOLD

Address: 7115 MADISON 3105 WITTER, ARK. 72716

Telephone: (479) 677-2097

Date: 05-16-11

Please include any additional comments below:

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**Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631**



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

a. Buying Stamps

Rarely

Daily

Weekly

Monthly

Never

☐☐☐☐

b. Mailing Letters

Rarely

☐☐☐☐

c. Mailing Parcels

☐☐☐☒

d. Pick up Post Office box mail

☐☐☐☒

e. Pick up general delivery mail

☐☐☐☒

f. Buying money orders

Rarely

☐☐☐☐

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐☐☐☒

h. Sending Express Mail

☐☐☐☒

i. Buying stamp-collecting material

☐☐☐☒

Other Postal Services

a. Entering permit mailings

☐

YES

☒

NO

a. Resetting/using postage meter

☐

YES

☒

NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☐

YES

☒

NO

b. Using for school bus stop

☐

YES

☒

NO

c. Assisting senior citizens, persons with disabilities, ect.

☐

YES

☒

NO

If yes, please explain:

d. Using public bulletin board

☐

YES

☒

NO

e. Other

☐

YES

☒

NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒

YES

☐

NO

If yes, please explain:

Shop, travel through to Fayetteville, etc.
in Huntsville, AR.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

X
X
X
X
X

Shopping

Personal needs

Banking

Employment

Social needs

Huntsville/
Fayetteville area

4. Do you currently use local businesses in the community?

☐ Yes ☐ No

NONE

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☐ Unfavorable ☒ No Opinion

Name:

Billie Phillips

Address:

523 Madison 3181

Telephone:

479-677-2148

Date:

5/15/11

Please include any additional comments below:

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420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly Never

☐ ☐ ☒ ☐

b. Mailing Letters

☐ ☐ ☒ ☐

c. Mailing Parcels

☐ ☐ ☒ ☐

d. Pick up Post Office box mail

☐ ☐ ☐ ☒

e. Pick up general delivery mail

☐ ☐ ☐ ☒

f. Buying money orders

☐ ☐ ☐ ☒

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☐ ☒

h. Sending Express Mail

☐ ☐ ☐ ☒

i. Buying stamp-collecting material

☐ ☐ ☐ ☒**Other Postal Services**

a. Entering permit mailings

☐ YES ☒ NO

a. Resetting/using postage meter

☐ YES ☒ NO**Nonpostal Services**

a. Picking up government forms (such as tax forms)

☒ YES ☒ NO

b. Using for school bus stop

☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, ect.

☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board

☐ YES ☒ NO

e. Other

☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Huntsville



Personal needs

Huntsville



Banking

Huntsville



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name:

Thomas E. Willcutt

Address:

3286 Madison 3370

Telephone:

449 479-232-5830

Date:

5-16-2011

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly Never

☐ ☐ ☒ ☐

b. Mailing Letters

☐ ☒ ☐ ☐

c. Mailing Parcels

☐ ☒ ☐ ☐

d. Pick up Post Office box mail

☐ ☒ ☐ ☐

e. Pick up general delivery mail

☐ ☐ ☐ ☒

f. Buying money orders

☐ ☐ ☐ ☒

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☐ ☒

h. Sending Express Mail

☐ ☐ ☐ ☒

i. Buying stamp-collecting material

☐ ☐ ☐ ☒

Other Postal Services

a. Entering permit mailings

☐ YES ☒ NO

a. Resetting/using postage meter

☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☐ YES ☒ NO

b. Using for school bus stop

☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, ect.

☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board

☐ YES ☒ NO

e. Other

☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I often pass through Huntsville

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- | | |
|--------------------------|----------------|
| <input type="checkbox"/> | Shopping |
| <input type="checkbox"/> | Personal needs |
| <input type="checkbox"/> | Banking |
| <input type="checkbox"/> | Employment |
| <input type="checkbox"/> | Social needs |

4. Do you currently use local businesses in the community?

☐ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☐ Unfavorable ☐ No Opinion

Name:

Address:

Telephone:

Date:

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

**Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631**



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☒ NO

If yes, please explain:

It is about 7 miles on our way to Huntsville or Fayetteville.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Huntsville + Fayetteville</u>
<input checked="" type="checkbox"/>	Personal needs	<u>" "</u>
<input checked="" type="checkbox"/>	Banking	<u>Huntsville + Elkins</u>
<input type="checkbox"/>	Employment	<u>Retired</u>
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☐ Unfavorable ☒ No Opinion

Name: Doug Thornberry
Address: 1029 Median 3415
Telephone: 479-677-2497
Date: May 19, 2011

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631

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66UNITED STATES
POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Witter is the wrong direction for me I go thru St. Paul & Elkins every day and I use Elkins more than any.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Fayetteville
<input checked="" type="checkbox"/>	Personal needs	"
<input checked="" type="checkbox"/>	Banking	Fayetteville & Elkins
<input checked="" type="checkbox"/>	Employment	Fayetteville & Springdale
<input checked="" type="checkbox"/>	Social needs	Other.

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☐ Unfavorable ☒ No Opinion

Name: Jay M Bee

Address: 7646 Hwy 23 Witter, AR 72776

Telephone: 479-622-3187

Date: 5-14-11

Please include any additional comments below:

Witter & St. Paul have nothing you have to go else where for every thing they are rural communities. But for the elderly in these areas I'm sure the post office are very important.

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Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly Never

☐ ☐ ☒ ☐

b. Mailing Letters

☐ ☐ ☒ ☐

c. Mailing Parcels

☐ ☐ ☒ ☐

d. Pick up Post Office box mail

☐ ☐ ☒ ☐

e. Pick up general delivery mail

☐ ☐ ☒ ☐

f. Buying money orders

☐ ☐ ☒ ☐

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☒ ☐

h. Sending Express Mail

☐ ☐ ☒ ☐

i. Buying stamp-collecting material

☐ ☐ ☐ ☒

Other Postal Services

a. Entering permit mailings

☐ YES ☒ NO

a. Resetting/using postage meter

☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☐ YES ☒ NO

b. Using for school bus stop

☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, ect.

☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board

☐ YES ☒ NO

e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- | | |
|--------------------------|----------------|
| <input type="checkbox"/> | Shopping |
| <input type="checkbox"/> | Personal needs |
| <input type="checkbox"/> | Banking |
| <input type="checkbox"/> | Employment |
| <input type="checkbox"/> | Social needs |

4. Do you currently use local businesses in the community?

☐ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☐ Unfavorable ☐ No Opinion

Name:

Daniel Flood

Address:

1145 madison 3300 Witter Ark

Telephone:

232-5838

Date:

5/24/11

Please include any additional comments below:

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Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

Daily Weekly Monthly Never

- | | | | | |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities. ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

St. Paul Arkansas

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Fayetteville</u>
<input checked="" type="checkbox"/>	Personal needs	<u>"</u>
<input checked="" type="checkbox"/>	Banking	<u>Huntsville</u>
<input type="checkbox"/>	Employment	
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☒ Favorable ☐ Unfavorable ☐ No Opinion

Name: LAWRENCE A. KACMARCIK

Address: 10502 Hwy 23

Telephone: 479-677-3021

Date: 5-17-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

d. If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

St. Paul Arkansas

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Fayetteville



Personal needs

"



Banking

Huntsville



Employment

Fayetteville



Social needs

"

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name:

Cherie S. Kacmarich

Address:

10502 Hwy 23

Telephone:

479-677-3021

Date:

4-16-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631

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DUNITED STATES
POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|--------------------------|---|--------------------------|--------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input checked="" type="checkbox"/> when needed | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☐ NO

If yes, please explain:

We are old, and if there is a snow they bring it to the door

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- ☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input type="checkbox"/>	Employment
<input type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☒ Favorable ☐ Unfavorable ☐ No Opinion

Name: Atto Bennett

Address: 574 Madison 3415, Witter, AR. 72776

Telephone: 879-677-2480

Date: 5-19-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | | |
|----------------------------------|--------------------------|---|----|
| a. Entering permit mailings | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |
| a. Resetting/using postage meter | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |

Nonpostal Services

- | | | | |
|---|-------------------------------------|---|----|
| a. Picking up government forms (such as tax forms) | <input checked="" type="checkbox"/> | YES <input type="checkbox"/> | NO |
| b. Using for school bus stop | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |

If yes, please explain:

- | | | | |
|--------------------------------|--------------------------|---|----|
| d. Using public bulletin board | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |
| e. Other | <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- | | | |
|--------------------------|---|----|
| <input type="checkbox"/> | YES <input checked="" type="checkbox"/> | NO |
|--------------------------|---|----|

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- | | |
|-------------------------------------|----------------|
| <input checked="" type="checkbox"/> | Shopping |
| <input checked="" type="checkbox"/> | Personal needs |
| <input checked="" type="checkbox"/> | Banking |
| <input type="checkbox"/> | Employment |
| <input checked="" type="checkbox"/> | Social needs |

4. Do you currently use local businesses in the community?

☐ Yes ☐ No None Here

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☒ Favorable ☐ Unfavorable ☐ No Opinion

Name: Robby K. SLIGER
Address: 3787 MADISON 3370, WITTER, AR 72776
Telephone: 479-677-2430
Date: 5-15-11

Please include any additional comments below:

CLOSING SMALL POST OFFICES
WILL REDUCE JOB OPPORTUNITIES FOR MANY.
IT WILL RESULT IN SOME SAVINGS WHICH IS
FINE BUT I DOUBT IF THOSE SAVINGS WILL
REDUCE POSTAGE COSTS OR INCREASE EFFICIENCY
PROBABLY WILL RESULT IN MORE PAY FOR
EXECUTIVES IF PAST EXPERIENCE FOLLOWS.

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

Daily Weekly Monthly Never

- | | | | | |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms (such as tax forms) | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input checked="" type="checkbox"/>	Employment
<input type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☒ Favorable ☐ Unfavorable ☐ No Opinion

Name: Dearl Masterson

Address: 988 Madison 3640 Witter AR

Telephone: _____

Date: 5/15/11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

Daily Weekly Monthly Never

- | | | | | |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- | | |
|------------------------------|--|
| <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|------------------------------|--|

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

FAYETTEVILLE, AR



Personal needs



Banking



Employment

Retired now



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name:

JERRY R. WAGERS

Address:

Box 5 Witter, AR 72774

Telephone:

479-677-2550

Date:

5/20/01

Please include any additional comments below:

I LIKE MY WITTER POST OFFICE
HAVE USED IT SINCE 1974
I LIKE GETTING MY MAIL AFTER HOURS
SOMETIMES, WHEN I AM BUSY.
THE OLDER DAYS WASN'T LIKE THIS.

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420 Natural Resources Dr
Little Rock AR 72205-9631

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|-----------------------------|
| a. Picking up government forms (such as tax forms) | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

I AM Disabled

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- | | |
|------------------------------|--|
| <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|------------------------------|--|

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input type="checkbox"/>	Employment
<input type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: MARILYN PEARSON

Address: P.O. Box 36 Witter, AK

Telephone: _____

Date: 5-22-11

Please include any additional comments below:

It would be A hardship To go to Another post office To get My mail.

To go to Witter I drive about 5 miles, Huntsville is 16 miles And St. Paul isn't much closer, I hardly ever go to St. Paul.

Rural mail box's put up have been knock Down.

I have a P.O. Box because of above mention Reasons And Also because I or my Granddaughter Could be in the hospital, Our mail is Secure At the post office. To Close Witter post office would put A hardship on My family! Other families

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In the Community, I sure hope you don't close out local post office, We need it. There must be another solution. Thank you



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

Daily Weekly Monthly Never

- | | | | | |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Fayetteville, Springdale
<input type="checkbox"/>	Personal needs	
<input type="checkbox"/>	Banking	Huntsville
<input checked="" type="checkbox"/>	Employment	Ozark, Arkansas
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Pam Rightsell
Address: 138 Madison 3348 Witter, AR
Telephone: 232-5961
Date: 5/20/11

Please include any additional comments below:

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Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|-------------------------------------|---------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> occasionally |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> as needed |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> as needed |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> as needed |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities. ect. | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- | | |
|------------------------------|--|
| <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|------------------------------|--|

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Huntsville, Fayetteville, Springdale etc</u>
<input checked="" type="checkbox"/>	Personal needs	<u>r r r</u>
<input checked="" type="checkbox"/>	Banking	<u>r</u>
<input type="checkbox"/>	Employment	
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Otto J. Bryant
Address: 3744 Madison 3350 Witter, Ar. 72776
Telephone: 479 232-5778
Date: 5-21-11

Please include any additional comments below:

The distance to Huntsville is 15 miles. One way.
The distance Fayetteville 45 miles One way
The distance to Springdale 45 miles
My age is 81 years

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Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly Never

☐ ☐ ☒ ☐

b. Mailing Letters

☒ ☐ ☐ ☐

c. Mailing Parcels

☐ ☐ ☒ ☐

d. Pick up Post Office box mail

☐ ☐ ☒ ☐

e. Pick up general delivery mail

☒ ☐ ☐ ☐

f. Buying money orders

☐ ☐ ☐ ☒

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☒ ☐

h. Sending Express Mail

☐ ☐ ☐ ☒

i. Buying stamp-collecting material

☐ ☐ ☐ ☒

Other Postal Services

a. Entering permit mailings

☐ YES ☒ NO

a. Resetting/using postage meter

☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☒ YES ☐ NO

b. Using for school bus stop

☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, ect.

☒ YES ☐ NO

If yes, please explain:

The mail carrier is for good at making delivery we get our mail

d. Using public bulletin board

☐ YES ☐ NO

e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Huntville AR



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name:

Linda Auslam

Address:

975 S. Highway 127 Witter (AR)

Telephone:

737-5613

Date:

5-17-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

**Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631**



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

Daily Weekly Monthly Never

- | | | | | |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms (such as tax forms) | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- | | |
|------------------------------|--|
| <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|------------------------------|--|

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping	<u>Huntsville, Ark</u>
<input type="checkbox"/>	Personal needs	<u>Fayetteville Ark</u>
<input type="checkbox"/>	Banking	<u>Huntsville, Ark</u>
<input type="checkbox"/>	Employment	<u>Retired</u>
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Don McConnell

Address: 3850 Madison 3350

Telephone: 479-232-5270

Date: 5-17-2011

Please include any additional comments below:

There is a lot of Elder people that live in this Community so we really need our Post Office

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

Daily Weekly Monthly Never

- | | | | | |
|--|-------------------------------------|-------------------------------------|-------------------------------------|--------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|---|--|
| a. Entering permit mailings | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|-----------------------------|
| a. Picking up government forms (such as tax forms) | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities. ect. | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input type="checkbox"/>	Banking
<input type="checkbox"/>	Employment
<input checked="" type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Eugene & Oleda Phillips

Address: 3223 Madison 3350

Telephone: 479-232-5774

Date: 5-21-2011

Please include any additional comments below:

We need our post office we have
a lot of Elder people that can't get
to Huntsville very often some of them
can't even drive

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Arkansas District Consumer Affairs
420 Natural Resources Dr.
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- | | | |
|-------------------------------------|----------------|----------------------------------|
| <input checked="" type="checkbox"/> | Shopping | <u>Huntsville,</u> |
| <input checked="" type="checkbox"/> | Personal needs | <u>Huntsville - Fayetteville</u> |
| <input type="checkbox"/> | Banking | <u>By Mail</u> |
| <input type="checkbox"/> | Employment | |
| <input type="checkbox"/> | Social needs | |

4. Do you currently use local businesses in the community?

☐ Yes ☒ No There are None.

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Beecher & Wilma Porter

Address: 299 Madison 3184 Witter, AR. 72776

Telephone: 479-677-2357

Date: 5/22/2011

Please include any additional comments below:

We depend a great deal on our Post office at Witter, I am legally Blind, and my husband is retired. It is very convenient for us to have a Post office as close as this one is. We buy all our stamps, send and receive packages, buy mailers and pay our bills by mail. Losing our post office in Witter would make life a lot harder for us than it already is.

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420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail <i>NO P.O. BOX</i> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- | | |
|------------------------------|--|
| <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|------------------------------|--|

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping Hunstville

☒

Personal needs Hunstville

☒

Banking Hunstville

☐

Employment Disabled

☐

Social needs

4. Do you currently use local businesses in the community?

☒

Yes

☐

No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐

Favorable

☒

Unfavorable

☐

No Opinion

Name: Rosalie Baughman

Address: 463 Madison ~~2713~~ 3325

Telephone: _____

Date: 5-22-11

Please include any additional comments below:

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Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly Never

☐ ☐ ☒ ☐

b. Mailing Letters

☐ ☒ ☐ ☐

c. Mailing Parcels

☐ ☐ ☐ ☒

d. Pick up Post Office box mail

☐ ☐ ☐ ☒

e. Pick up general delivery mail

☐ ☐ ☐ ☒

f. Buying money orders

☐ ☐ ☐ ☒

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☐ ☒

h. Sending Express Mail

☐ ☐ ☐ ☒

i. Buying stamp-collecting material

☐ ☐ ☐ ☒

Other Postal Services

a. Entering permit mailings

☐ YES ☒ NO

a. Resetting/using postage meter

☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☐ YES ☒ NO

b. Using for school bus stop

☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, ect.

☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board

☐ YES ☒ NO

e. Other

☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Fayetteville
<input checked="" type="checkbox"/>	Personal needs	Huntsville, AR
<input checked="" type="checkbox"/>	Banking	Huntsville, AR
<input type="checkbox"/>	Employment	
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Linda Bennett

Address: 1462 Madison 3415 Witter AR 72776

Telephone: 479-677-2712

Date: 5/23/11

Please include any additional comments below:

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Little Rock AR 72205-9631

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POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

Daily Weekly Monthly Never

a. Buying Stamps

☐ ☐ ☒ ☐

b. Mailing Letters

☒ ☐ ☐ ☐

c. Mailing Parcels

☐ ☐ ☒ ☐

d. Pick up Post Office box mail

☐ ☐ ☐ ☐

e. Pick up general delivery mail

☒ ☐ ☐ ☐

f. Buying money orders

☐ ☐ ☐ ☐

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☒ ☐

h. Sending Express Mail

☐ ☐ ☐ ☒

i. Buying stamp-collecting material

☐ ☐ ☒ ☐

Other Postal Services

a. Entering permit mailings

☐ YES ☒ NO

a. Resetting/using postage meter

☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☐ YES ☒ NO

b. Using for school bus stop

☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, ect.

☒ YES ☐ NO

If yes, please explain:

med for disable Vet
Monthly

d. Using public bulletin board

☒ YES ☒ NO

e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Huntsville



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name:

Luther Beaver

Address:

975 Hwy 127 Witter

Telephone:

479-232-5887

Date:

5-10-11

Please include any additional comments below:

50% of people in this area are elderly

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Little Rock AR 72205-9631



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- ☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name:

Amenda P. H.

Address:

320 mad 3325 Witter Ar 72776

Telephone:

677-2532

Date:

5-20-11

Please include any additional comments below:

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Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



UNITED STATES
POSTAL SERVICE

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly Never

☐ ☐ ☒ ☐

b. Mailing Letters

☐ ☒ ☐ ☐

c. Mailing Parcels

☐ ☐ ☒ ☐

d. Pick up Post Office box mail

☐ ☒ ☐ ☐

e. Pick up general delivery mail

☐ ☐ ☐ ☒

f. Buying money orders

☐ ☐ ☒ ☐

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☒ ☐

h. Sending Express Mail

☐ ☐ ☒ ☐

i. Buying stamp-collecting material

☐ ☐ ☐ ☒

Other Postal Services

a. Entering permit mailings

☐ YES ☒ NO

a. Resetting/using postage meter

☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

☐ YES ☒ NO

b. Using for school bus stop

☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, ect.

☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board

☐ YES ☒ NO

e. Other

☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Huntsville & Fayetteville



Personal needs

"

"



Banking

"

"



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

There are none

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name:

Gayla Frey

Address:

P.O. Box 53

Telephone:

479-677-2741

Date:

5-21-11

Please include any additional comments below:

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420 Natural Resources Dr
Little Rock AR 72205-9631**



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|--------------------------|-------------------------------------|-------------------------------------|--------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|-----------------------------|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

Name:

LeRoy & Shirley Wheat

Address:

Po Box 32 Witter, AR. 72776

Telephone:

479-232-5789

Date:

5-18-2011

Please include any additional comments below:

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420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

try to pick up census forms & TAX FORMS

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

we go to town once a week pass by Huntsville post office

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	go to Fayetteville
<input type="checkbox"/>	Personal needs	
<input type="checkbox"/>	Banking	
<input type="checkbox"/>	Employment	
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Johnny Bohlken
Address: 556 Madison 3235
Telephone: 479-236-7090
Date: 5-18-2011

Please include any additional comments below:

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Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐

Shopping

☐

Personal needs

☐

Banking

☐

Employment

☐

Social needs

4. Do you currently use local businesses in the community?

☒

Yes

☐

No

5. What is your opinion of the possible discontinuance of the Witter Post Office?

☐

Favorable

☒

Unfavorable

☐

No Opinion

Name:

Bryant

Address:

1010 Madison 3175 Witter AR 72776

Telephone:

Date:

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



DOCKET NO. 1388096
ITEM NO. 23
PAGE 90

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Witter Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

I receive my medicine through mail.

d. Using public bulletin board	<input type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Witter Post Office?



Favorable



Unfavorable



No Opinion

PLEASE keep

Name:

OUR POST OFFICE.

Address:

Telephone:

Date:

Please include any additional comments below:

Leave our post office
ALONE.

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the WITTER Post Office on 05/13/2011. Additionally, during the survey period, questionnaires were available at the WITTER Post Office to walk-in retail customers.

1. **Number of Questionnaires**

Total Questionnaires distributed	<u>279</u>
Favorable to proposal	<u>5</u>
Unfavorable to proposal	<u>67</u>
Expressing no opinion	<u>15</u>
Total questionnaires received	<u>87</u>

Postal Concerns

The following postal concerns were expressed

1. Concern (UnFavorable):
Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
Response:
Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
2. Concern (UnFavorable):
Customers were concerned about a change of ZIP Code.
Response:
Customers will continue using their current city and ZIP
3. Concern (UnFavorable):
Customers were concerned about a possible address change.
Response:
There will be no change in customer addresses.
4. Concern (UnFavorable):
Customers were concerned about having to travel to another Post Office for service.
Response:
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
5. Concern (UnFavorable):
Customers were concerned about senior citizens.
Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (UnFavorable):
Customers expressed concern for loss of community identity.
Response:
A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

ZIP Code Database - Facts & Stats

Home | Products | Find a Post Office | Search | Contact | FAQs

Account Login

ZIP Code
DatabasePostal Code
DatabaseZIP Code
MapsZIP+4
Database

1-800-425-1169

ZIP Code List & Demographics Database Download: Digital ZIP Code Database & Maps

Our Products

- US ZIP Code Database
- US ZIP+4 Database
- 2010 Census Database
- Canadian Postal Codes
- Mexican Postal Codes
- Boundary Data
- ZIP Code Maps
- NPA NXX Database
- Historical Databases
- FREE Radius Application
- FREE Website Tools
- FREE Store Locator
- Direct Mail Lists NEW!

• **FREE Lookups****ZIP-Codes.com**
Free Mobile Apps**FREE ZIP Code Finder**Enter ZIP Code: *Find Info on any U.S. ZIP
Code**Find ZIP of Address**Address(U.S.):
Town/City:
State: *Find the ZIP Code, county,
and +4 of any U.S. Address**Other FREE Lookups**Town/City:
State:
County:
Area Code: *Lookup ZIP Code of any
city, state, county or area
code**FREE Radius Search**

Find all ZIP Codes

Between 0 Miles
And 5 Miles
of ZIP Code: • Download the FREE Radius
Finder Application**WITTER, AR**

- Located in MADISON County, Arkansas

WITTER, AR Covers 1 ZIP Codes

- ZIP Code 72776

WITTER, AR Demographic Information *

Estimated Current Population:	552
Population:	574
White Population:	565
Black Population:	0
Hispanic Population:	7
Asian Population:	1
Hawaiian Population:	0
Indian Population:	5
Other Population:	7
Male Population:	291
Female Population:	283
Avg House Value:	\$27,500.00
Avg Household Income:	\$23,077.00
Avg Persons Per Household:	2.31
Median Age:	47.10
Median Age (Male):	49.30
Median Age (Female):	46.20

**Need name, address, and
telephone numbers?**Mailing & Telemarketing Lists
5,000 Names for \$499

* Demographic data is based on information taken from the 2000 Census.

10 Cities within 15 miles of WITTER, AR

- COMBS, AR
- KINGSTON, AR
- PONCA, AR
- COMPTON, AR
- OARK, AR
- SAINT PAUL, AR
- DEER, AR
- OZONE, AR
- HUNTSVILLE, AR
- PETTIGREW, AR

ZIP-Codes.com Products

- ZIP Code Database
Get all US ZIP Codes and their information in one easy to use database.
- ZIP+4 ZIP Code Database
Covering every address in the U.S., get the +4 information you need.
- Demographic Companion Database
Get the demographic data for City, County, State, Area Code, and CBSA level.
- Canadian Postal Code Database
Get all Canadian Postal Codes and their information in one easy to use database.
- AR ZIP Code Map
The AR ZIP Code Map shows all 5 digit zip code boundaries for AR using clean, practical map colors and styles.
- MADISON County, AR ZIP Code Map

FREE Distance Calc

Calculate the distance
between two U.S. or
Canadian ZIP codes.

Start ZIP:
End ZIP:

The MADISON County AR ZIP Code Map shows all 5 digit zip code boundaries for MADISON County AR.

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News & Specials

E-mail Address:

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Community Meeting Roster

Postal Service Representative (Names and Titles):

Diane Tindale - MPOO 3

Jackie Stubitsch

Tanya Boyles

Date: 05/24/2011

Time: 5:30

Total Number of Customers Present: 19

Place: Witter Christian Fellowship Church

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Mike & Kelly Feathers	P.O. Box 45	72776	479-232-5806
Patricia Weaver	P.O. Box 2	72776	479-232-5879
Marilyn Jean	P.O. Box 36	72776	479-677-3214
Barbara Burman	7243 Madison 3345	72776	479-232-5844
Jenny Lee Sprato	118 Madison 3325	72776	479-677-3313
Rosalie Bruegman	454 Madison 3325	72776	
Tony Blackwell	7715 MAD. 3175	72776	479-677-2733
Cristi Moore	7715 MAD 3175	72776	479.677.3264
Gloria H & C	547 N. Ad 3375	72776	932-5285
Vern & Barb Phypers	1143 Mad 3352	"	232-5704
Pross & Joe Thomas	849 Mad 3306	72776	232-5244
MARCEY CROSS	P.O. Box 1	72776	232-5231
Dorothy HOSKINS	304 MADISON 5384	72776	677-2586
Nikola Phillips		72776	
Eugene Phillips		72776	
Therese Ramsey	1921 Madison 3300	72776	232-5212
Dale Ramsey	1921 Madison 3300	72776	232-5212
Jay Russell	14825 Hwy 23	72776	232-5892
Hud & Kaynold	171629 Hwy 23		325-0393

Community Meeting Roster

Postal Service Representative (Names and Titles):

Diane Tindale - MPOO 3

Jackie Stubitsch

Tanya Boyles

Date: 05/24/2011

Time: 5:30

Total Number of Customers Present: 19

Place: Witter Christian Fellowship Church

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Don McConnell	3850 Madison 3375	72776	479-232-5270
Lorrie McConnell	3850 Madison 3375	72776	479-232-5270
Linda Sue Sliger	3787 Madison 3375	72776	677-479-2430
Billy K. Sliger	3787 Madison 3375	72776	677-2430
Joan K. Davis	17112 Witter Ave	72776	232-5202
Ann Wight	193 Madison 3215	72740	479-232-5289
Charles McConnell	¹⁰³² 3140 Madison 3190	72740	479-232-5257
Carlisa McConnell	1032 Madison 3190	72740	479-232-5257
Ann Wight	193 Madison 3215	72740	479-232-5289
John Miller	PO Box 16	72776	479-232-5348
Debra R. Miller	Witter Ave	72776	232-5774
Eugene Phillips	Witter Ave	72776	232-5774
Kay Jozwiak	PO Box 54	72776	
TERRY JOZWIAK	Box 54	72776	
Tony & Joyce Heck	652 Madison 3375	72776	232-5314
Greg Heck	650 Madison 3375	72776	232-5324
Floyd Heck	547 Madison 3375	72776	232-5285
Danny Bryant	1606 Madison 3175	72776	
Blanca Bryant	1606 Madison 3175	72776	

Community Meeting Roster

Postal Service Representative (Names and Titles):

Diane Tindale - MPOO 3

Jackie Stubitsch

Tanya Boyles

Date: 05/24/2011

Time 5:30

Total Number of Customers Present:

Place: Witter Christian Fellowship Church

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

[illegible]

Community Meeting Roster

Diane Tindale - MPOO 3

Tanya Boyles

Time 5:30

3

Place: Witter Christian Fellowship Church

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

[illegible]

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (UnFavorable):
Customers asked why their post office was being discontinued while others were retained
Response:
You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
2. Concern (UnFavorable):
Customers expressed a concern about leaving money in the mailbox
Response:
You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
3. Concern (UnFavorable):
Customers expressed concern for loss of community identity
Response:
You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
4. Concern (UnFavorable):
Customers were concerned about mail security
Response:
You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
5. Concern (UnFavorable):
Customers were concerned about a change of address/ZIP code
Response:
You expressed a concern about a change in address. Customers will continue to use the community name and ZIP Code.

Nonpostal Concerns



05/13/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

This office is vacant and earns 2.0 hours per day. Witter is an unincorporated community in Madison County, Arkansas, United States with a population of 682. Witter is located on Arkansas Highway 23 11 miles (18 km) south-southeast of Huntsville. No grocery store, residents shop in either Huntsville or Springdale/Fayetteville. Children attend Huntsville/St Paul schools. This office will be one of our "Village Post Offices".

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Witter Christian Fellowship Church on 05/24/2011 from 5:30 to 6:30 to answer questions and provide information about our service.

If you have any questions, you may contact Jackie Stubitsch at (501) 228-4171.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "D. Tindle".

DIANE TINDLE
Manager, Post Office Operations



A. Office

Name: WITTER State: AR Zip Code: 72776
Area: SOUTHWEST District: ARKANSAS PFC
Congressional District: AR03 County: Madison
EAS Grade: 11 Finance Number: 049558
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Jackie Stubitsch
Title: ARKANSAS PFC Post Office Review Coordinator
Tele No: (501) 228-4171

Date: 06/03/2011
Fax No: (650) 577-5059



A. Office

Name: WITTER State: AR Zip Code: 72776
Area: SOUTHWEST District: ARKANSAS PFC
Congressional District: AR03 County: MADISON
EAS Grade: 11 Finance Number: 049558
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 28. There was no Congressional inquiry.

Prepared by: Jackie Stubitsch
Title: ARKANSAS PFC Post Office Review Coordinator
Tele No: (501) 228-4171

Date: 08/30/2011
Fax No: (650) 577-5059

Proposal Checklist

Section I

Responsiveness to Community Postal Needs

Tell what we are doing and why.

Is reason for discontinuance justified and documented in the record?

If suspended, what type of alternate service customers are now receiving?

Reason for vacancy and information on postmaster/OIC

Number of customers and type of service they received and will receive.

Hours of service, daily window transaction average, number of permit mailers, and postage meter users.

Last three fiscal years of revenue and revenue units.

Decline in service workload/reduction in EAS level, if appropriate.

Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.

Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.

If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.

Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.

Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.

Information on petitions and congressional inquiries included with Postal Service responses.

Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.

Advantages and disadvantages of proposed alternate service.

Any other pertinent information concerning Postal Service needs.

Section II

Effect on the Community

Brief background of area, community government, population, etc.

Number of businesses, religious institutions, schools, local government offices, social organizations, etc.

Was Post Office used as meeting place?

Was Post Office a shelter for a bus stop?

Did the Post Office have a public bulletin board?

Were government forms available at the Post Office?

Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?

What is the historical value of the office?

Is an address change necessary?

Will the community identity be preserved?

What are the growth trends (flat, up, down)?

Were any other nonpostal items identified?

Section III

Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV

Economic Savings

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-____, Minimum, no COLA)

Fringe benefits 33.5%

Rental costs, excluding utilities

Total annual costs

Less estimated cost of replacement service

Total annual savings

\$	33168
\$	11111
\$	1320
\$	45599
-	
\$	45599

A one-time expense of \$ _____ will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

Section VI

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Investigative Coordinator

Reviewed and Certified By:

District PO Review Coordinator

Date

Date

8-26-11

8-26-11



06/22/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the WITTER Post Office
Docket No. 1388096

This is to advise you that on 06/23/2011, I will post for public comment a proposal to close the WITTER Post Office in MADISON, Congressional District No. AR03.

If you have any questions, please call JACKIE STUBITSCH District Review Coordinator at (501) 228-4171.

A handwritten signature in black ink, appearing to read "David Camp".

DAVID CAMP
District Manager
ARKANSAS PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



06/22/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
WITTER Proposal
Docket No. 1388096 - 72776

Please post the enclosed proposal to close the WITTER Post Office in the lobby. The proposal must be posted in a prominent place from 06/23/2011 through close of business on 08/24/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (501) 228-4171.

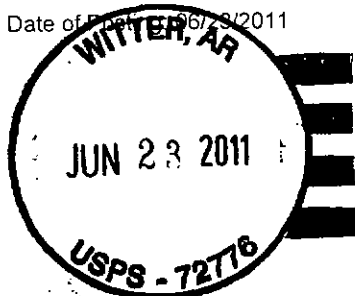
A handwritten signature in black ink, appearing to read "Jackie Stubitsch", with a stylized flourish at the end.

JACKIE STUBITSCH
Post Office Review Coordinator
ARKANSAS PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 06/23/2011

Date of Removal: 08/24/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE WITTER, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

To the customers of the Witter Post Office:

The Postal Service is considering the close of the Witter Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/23/2011 through 08/24/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Witter Post Office and Huntsville Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JACKIE STUBITSCH
420 NATURAL RESOURCES DR
LITTLE ROCK, AR 72205-4100

For more information, you may call JACKIE STUBITSCH at (501) 228-4171 or write to the above address.

Thank you for your assistance.

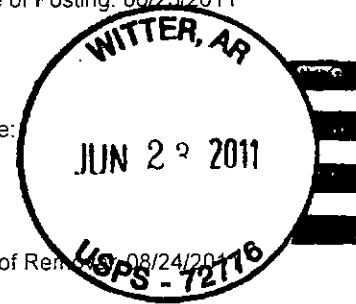
A handwritten signature in cursive script that reads "Diane K. Tindle".

DIANE TINDLE
420 NATURAL RESOURCES DR
LITTLE ROCK, AR 72205-4100



Date of Posting: 06/23/2011

Posting Round Date:

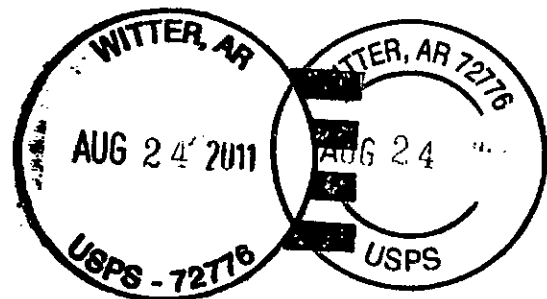


Date of Removal: 08/24/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE WITTER, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1388096 - 72776



I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Witter, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Huntsville Post Office, located 11 miles away.

The postmaster position became vacant when the postmaster retired on May 01, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This office is vacant and earns 2.0 hours per day. Witter is an unincorporated community in Madison County, Arkansas, United States with a population of 682. Witter is located on Arkansas Highway 23 11 miles (18 km) south-southeast of Huntsville. No grocery store, residents shop in either Huntsville or Springdale/Fayetteville. Children attend Huntsville/St Paul schools. This office will be one of our "Village Post Offices".

The Post Office facility had severe building deficiencies that included: Exterior conditions noted in Inspection Report- when it rains it runs under the building. Building services noted- domestic water distribution functioning improperly- its a well that test bad failed drinking standards test. Is the domestic water heater broken- Yes- Heater element. . The Witter Post Office, an EAS-11 level, provides service from 08:30 to 16:45 Monday - Friday , 09:00 to 10:45 Saturday and lobby hours of 08:30 to 16:45 on Monday - Friday and 09:00 to 10:45 on Saturday to 39 post office box or general delivery customers and 240 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged three transaction(s) accounting for three minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$12,959 (34 revenue units) in FY 2008; \$9,601 (25 revenue units) in FY 2009; and \$8,301 (22 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 24, 2011, representatives from the Postal Service were available at Witter Christian Fellowship Church to answer questions and provide information to customers. 0 customer(s) attended the meeting.

On May 13, 2011, 279 questionnaires were distributed to delivery customers of the Witter Post Office. Questionnaires were also available over the counter for retail customers at the Witter Post Office. 87 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 5 favorable, 67 unfavorable, and 15 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Huntsville Post Office, an EAS-18 level office. Window service hours at the Huntsville Post Office are from 08:30 16:30, Monday through Friday, and 10:00 12:00 on Saturday. There are 162 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

- | | |
|--------------------|---|
| 1. Concern: | Customers said they would miss the special attention and assistance provided by the personnel at the Post Office. |
| Response: | Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed. |
| 2. Concern: | Customers were concerned about a change of ZIP Code. |
| Response: | Customers will continue using their current city and ZIP |
| 3. Concern: | Customers were concerned about a possible address change. |
| Response: | There will be no change in customer addresses. |
| 4. Concern: | Customers were concerned about having to travel to another Post Office for service. |
| Response: | Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. |
| 5. Concern: | Customers were concerned about senior citizens. |

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

6. **Concern:**

Customers asked why their post office was being discontinued while others were retained

Response:

The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

7. **Concern:**

Customers expressed a concern about leaving money in the mailbox

Response:

The customer also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

8. **Concern:**

Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

9. **Concern:**

Customers were concerned about a change of address/ZIP code

Response:

The customer expressed a concern about a change in address. Customers will continue to use the community name and ZIP Code.

10. **Concern:**

Customers were concerned about mail security

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Witter is an unincorporated community located in MADISON County. The community is administered politically by Madison Co Judge's Office-#479-738-6721. Police protection is provided by the Madison Co Sheriff's Office-#479-738-2320. Fire protection is provided by the Witter Aurora Volunteer Fire. The community is comprised of 50% Retirees, 25% Farmers, 15% Commuters, 10% Self-Employed, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Barbara Burnham 7243 Madison 3345 Witter 72776 Betty Blachwood 834 Madison 3177 Witter 72776 Blue Moon Cat Shelter PO BOX 44 Witter 72776 Camp Harvest PO Box 29 Witter 72776 midwifery institute of America PO BOX 30 Witter. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Witter Post Office will be available at the Huntsville Post Office. Government forms normally provided by the Post Office will also be available at the Huntsville Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

- | | |
|--------------------|---|
| 1. Concern: | Customers expressed concern for loss of community identity. |
| Response: | A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses. |

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on May 01, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 45,599 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 1,320</u>
Total Annual Costs	\$ 45,599
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 45,599</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Witter, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Huntsville Post Office, located 11 miles away.

The postmaster retired on May 01, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Witter Post Office provided delivery and retail service to 39 PO Box or general delivery customers and 240 delivery route customers. The daily retail window transactions averaged three. There are no permit mailers or postage meter customers.

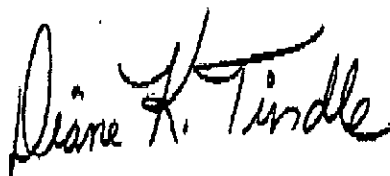
There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$45,599 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Huntsville Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



DIANE TINDLE
Manager, Post Office Operations

06/23/2011
Date

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 05/24/2011
2. Post Office Name WITTER		3. State and ZIP + 4 Code AR, 72776-9998		
4. District, Customer Service ARKANSAS PFC	5. Area, Customer Service SOUTHWEST	6. County Madison	7. Congressional District AR03	
8. Reason for Proposal to Discontinue This office is vacant and earns 2.0 hours per day. Witter is an unincorporated community in Madison County, Arkansas, United States with a population of 682. Witter is located on Arkansas Highway 23 11 miles (18 km) south-southeast of Huntsville. No grocery store, residents shop in either Huntsville or Springdale/Fayetteville. Children attend Huntsville/St Paul schools. This office will be one of our "Village Post Offices".		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service
11. Staffing a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 05/01/2009 b. <input checked="" type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) Downgraded from EAS-11 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 2 No of Career- 0 No of Non-Career- 2		12. Hours of Service a. Time M-F 08:30 to 16:45 Sat 09:00 to 10:45 Total Window Hours Per Week a. Lobby Time M-F 08:30 to 16:45 Sat 09:00 to 10:45 40.50		
13. Number of Customers Served		14. Daily Volume (Pieces)		
a. General Delivery 0 b. P.O. Box 39 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 240 f. Total 279 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 3.40		Types of Mail Received Dispatched a. First-Class 77 17 b. Newspaper 17 1 c. Parcel 1 0 d. Other 0 0 e. Total 95 18 f. No. of Postage Meters 0 g. No. of Permits 0		
Finances a. FY 2008 2009 2010		Receipts \$ 12,959 \$ 9,601 \$ 8,301	b. EAS Step 1 PM Basic Salary (no Cola) \$ 33168	c. PM Fringe Benefits (33.5% of b.) \$11,111
15a. Quarters <input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (If Leased, Expiration Date) 05/30/2011 Annual Lease \$ 1320 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (If Yes, must vacate by) Located in: <input checked="" type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No				
15b. Explain: n/a				
17. Schools, Churches and Organization in Service Area: No: 0 Witter Christian Fellowship PO BOX 71 Witter Madison Co Genealogical & Historical Society		19. Administrative/Emanating Office (Proposed): Name HUNTSVILLE EAS Level 18 Miles Away 11.2 Window Service Hours: M-F 08:30 16:30 SAT 10:00 12:00 Lobby Hours: M-F 24 hrs SAT 24 hrs PO Boxes Available: 162		
18. Businesses in Service Area: No: 0 Barbara Burnham 7243 Madison 3345 Witter 72776 Betty Blackwood 834 Madison 3177 Witter 72776 Blue Moon Cat Shelter PO BOX 44 Witter 72776 Camp Harvest PO Box 29 Witter 72776 midwifery institute of America PO BOX 30 Witter		20. Nearest Post Office (if different from above): Name HUNTSVILLE EAS Level 18 Miles Away 11.2 Window Service Hours: M-F 08:30 16:30 SAT 10:00 12:00 Lobby Hours: M-F 24 hrs SAT 24 hrs PO Boxes Available: 162		
21. Prepared by Printed Name and Title JACKIE STUBITSCH Signature JACKIE STUBITSCH Telephone No. AC (501) 228-4171 PO Discontinuance Coordinator Name JACKIE STUBITSCH PS Form 4920, June 1993				

AUG 24 2011

USPS - 72776

AUG 24 2011

USPS - 72776

AUG 24

USPS

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WITTER Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

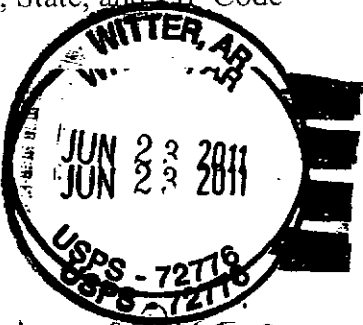
Name of Postal Customer

Signature of Postal Customer

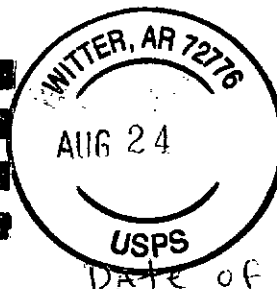
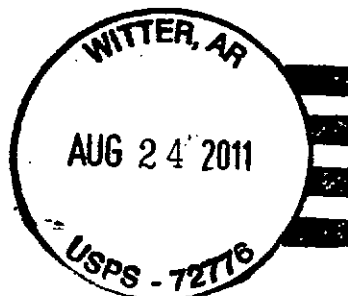
Mailing Address

City, State, and ZIP Code

Date



Date of Posting



Date of Removal



08/24/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/24/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

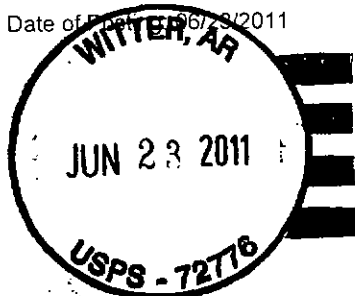
Sincerely,

A handwritten signature in cursive script that reads "Jackie Stubitsch".

JACKIE STUBITSCH
Post Office Review Coordinator
420 NATURAL RESOURCES DR
LITTLE ROCK, AR 72205-4100

Date of Posting: 06/23/2011

Date of Removal: 08/24/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE WITTER, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

To the customers of the Witter Post Office:

The Postal Service is considering the close of the Witter Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/23/2011 through 08/24/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Witter Post Office and Huntsville Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JACKIE STUBITSCH
420 NATURAL RESOURCES DR
LITTLE ROCK, AR 72205-4100

For more information, you may call JACKIE STUBITSCH at (501) 228-4171 or write to the above address.

Thank you for your assistance.

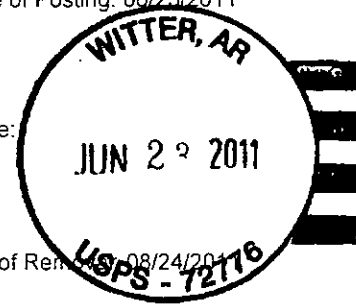
A handwritten signature in cursive script that reads "Diane K. Tindle".

DIANE TINDLE
420 NATURAL RESOURCES DR
LITTLE ROCK, AR 72205-4100



Date of Posting: 06/23/2011

Posting Round Date:

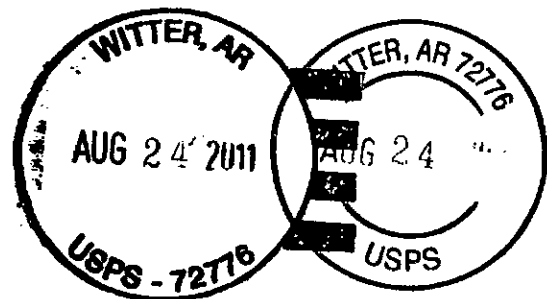


Date of Removal: 08/24/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE WITTER, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1388096 - 72776



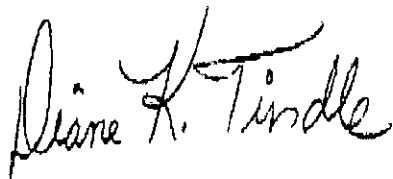
NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION

Date 08/24/2011

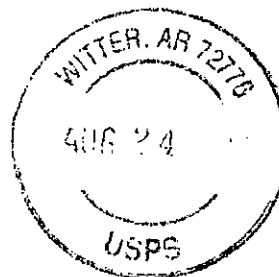
Postal Customers of the Witter Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Witter Post Office, which was posted 06/23/2011 through 08/24/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Witter Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,



DIANE TINDLE
420 NATURAL RESOURCES DR
LITTLE ROCK, AR 72205-4100





08/30/2011

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Witter Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Jackie Stubitsch at (501) 228-4171.

Sincerely,

A handwritten signature in black ink that reads "Diane K. Tindle".

Diane Tindle
Manager, Post Office Operations
420 Natural Resources Dr
Little Rock, AR, 72205-4100

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WITTER Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The reduction of services in Witter and the rest of the country is symptomatic of lack of focus by the Postal Service, and delivery here and elsewhere will suffer additionally as more and more offices are closed. I and my neighbors will lose what ownership remains in our local post office. In addition, the community will close down since we only have a post office, community building and fire department building left. There will be no place left where we might bump into our neighbors.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The shut-down of the last vestige of community order will be tragic. The post office closing will end all sense of community. The sense of pride in community will be replaced by-----nothing!

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
Please stop trying to privatize the Postal Service. It is apparent by your efforts to show continuing losses that you wish to privatize. If it were otherwise, you would use common accounting procedures, and build, rather than tear apart the service. No other business I am aware of calls the collection of funds for product or service as the revenue provider. Get real, recognize the distribution and delivery of mail as the true revenue generators,
(Continued on attached page)

DAN WIGHT
Name of Postal Customer

Dan Wight
Signature of Postal Customer

193 Madison 3215
Mailing Address

Huntsville AL 35894
City, State, and ZIP Code

7-26-11
Date

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then keep the local post office open. Decentralize enough local deliveries to create work load for the low-level postmaster. This effectively eliminates delivery miles and clerk sortation hours. On the revenue side, compete with UPS and FedEx head-on. The requires a recognition that few businesses will pay an application fee, annual fee, pick up fee, etc for your service when they can get private industry to accommodate them in a more business friendly manner. Get out of the rules orientation and become business oriented. When these sorts of actions are taken, the public may become convinced of your desire to survive. Downsizing will never succeed in growing a business.

Recommended: 1. Keep most post offices open (those where added routes make sense)
2. Continue Saturday delivery as a distinguishing business asset.
3. Congress then (assuming the above) needs a three year moratorium on the pre-funding of retirements.

Otherwise, just continue to get smaller until you just eventually disappear.

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WITTER Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

OVER-SIZED PACKAGES WHICH WON'T FIT IN A MAILBOX WILL REQUIRE A 25-MILE DRIVE TO RETRIEVE. I WILL HAVE SUCH PACKAGES SENT VIA FEDEX OR USPS BECAUSE THEY WILL BRING THEM TO THE DOOR. MANY OTHER RESIDENTS HERE WILL BE DOING THE SAME, SO THE USPS WILL LOSE EVEN MORE REVENUE. MANY OLDER PEOPLE HERE DON'T DRIVE OR HAVE COMPUTERS - INEXCUSABLE HARDSHIP ON THEM!

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

I REALIZE YOU'RE JUST DOING YOUR JOB, YET HOPE THAT THROUGH YOU, THE "POWERS THAT BE" WILL READ THIS: EVER SINCE IT WAS ESTABLISHED, THE POSTAL SERVICE HAS BEEN MORE THAN THAT, LIKE OUR FLAG, IT HAS BEEN A SYMBOL OF THE GREAT ETHICS THAT BROUGHT THIS COUNTRY INTO BEING.

DO YOU REALIZE THE EFFECT THESE CLOSINGS HAVE ON THE MORALE OF CITIZENS? WHEN WE REALIZE THE USPS IS JUST ANOTHER INEFFICIENT, MIS-MANAGED CORPORATION WHERE DOLLARS ARE THE BOTTOMLINE AND THE "LITTLE PEOPLE" LOSE OUT? DISGUSTING!!

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

A CREDO OF THE USPS IS "TO PROVIDE EQUAL QUALITY SERVICE TO ALL PEOPLE AT A REASONABLE COST!". YOU HAVE TOLD US IF OUR POST OFFICE IS CLOSED DOWN, WE WILL STILL GET EQUAL SERVICE. THIS IS A JOKE AND DOES NOT FOOL ANYONE IN THIS COMMUNITY. CITIES WITH P.O.'S WITHIN A FEW MILES SHOULD BE THE ONES SELECTIVELY CLOSED, NOT RURAL COMMUNITIES FORCED TO DRIVE 20-30 MILES.

Name of Postal Customer

CAREY BLACKWELL

Signature of Postal Customer

Carey Blackwell

Mailing Address

7715 MADISON 3175

WITTER, AR 72776

City, State, and ZIP Code

Date

IN CHOOSING A TIME FRAME

7-17-11

TO EVALUATE P.O. INCOME, YOU CHOSE

A 2-WEEK WINDOW IN WHICH WE GOT 10" OF RAIN, DURING ONE OF THOSE WEEKS, TWO PEOPLE DROWNED ON THE HIGHWAY 1/2 MILE FROM OUR POST OFFICE NO ONE COULD GET OUT... HOW BIASED IS THAT??

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May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

I am a resident of Witter, Arkansas, I get my mail from the Witter Post Office, and I want to say that I am opposed to the closing of the Witter Post Office. I feel that the Witter Post Office is a much needed service to our community and if it closes, it will provide a hardship for many people in this area. We need this post office because many Witter residents live many miles from any other post offices. It is my opinion that the Witter Post Office should remain open to serve our community.

Name: Dan Wight, Witter Christian Fellowship

Address: PO Box 71
Witter AR 727

- ① The offer of "post office on wheels" only works if the customer is at home.
- ② The offer of cluster boxes does not satisfy the need for clerk services
- ③ The 2 or 4 week clerk service log kept at Witter does not include the Christmas season or any other special mailing season
- ④ We are not fooled by the possibility of long term dual zip codes in the office, we can only imagine the confusion of duplicate PO numbers in the same office
- ⑤ The creed of the Postal Service to give every customer equal service & equal quality fails when the service provider is moved so many miles away.
- ⑥ It is hard for us to sympathize with the \$5.5 billion check to congress when the cost for Witter's office is \$47 thousand + the bonuses for upper management are astronomical.
- ⑦ The offer of "calling Huntsville" with our questions doesn't get us where we

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May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

I am a resident of Witter, Arkansas, I get my mail from the Witter Post Office, and I want to say that I am opposed to the closing of the Witter Post Office. I feel that the Witter Post Office is a much needed service to our community and if it closes, it will provide a hardship for many people in this area. We need this post office because many Witter residents live many miles from any other post offices. It is my opinion that the Witter Post Office should remain open to serve our community.

Name: MARCEY CROSS

Address: P.O BOX 1
WITTER AR
72776

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May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

I am a resident of Witter, Arkansas, and I want to say that I am opposed to the closing of the Witter Post Office. I feel that the Witter Post Office is a much needed service to our community and if it closes, it will provide a hardship for many people in this area. We need this post office because many Witter residents live many miles from any other post offices. It is my opinion that the Witter Post Office should remain open to serve our community.

Name: Danny Bryant

Address: 1606 Madison 3175

Witter 72776

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May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

I am a resident of Witter, Arkansas, and I want to say that I am opposed to the closing of the Witter Post Office. I feel that the Witter Post Office is a much needed service to our community and if it closes, it will provide a hardship for many people in this area. We need this post office because many Witter residents live many miles from any other post offices. It is my opinion that the Witter Post Office should remain open to serve our community.

Name: Don McConnell + Louise

Address: 3850 Madison 3350
Witter Arkansas
72774

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May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

I am a resident of Witter, Arkansas, I get my mail from the Witter Post Office, and I want to say that I am opposed to the closing of the Witter Post Office. I feel that the Witter Post Office is a much needed service to our community and if it closes, it will provide a hardship for many people in this area. We need this post office because many Witter residents live many miles from any other post offices. It is my opinion that the Witter Post Office should remain open to serve our community.

Name:

Mr. & Mrs. Presley Thomas

Address:

849 Madison 3300
Witter, Ar. 72776

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May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

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Name:

Oleta Phillips

Address:

MADISON 3350

Witter AR 72776

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May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

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Name:

George Rogers

Address:

1532 Madison 3055 P.O. Box 40

Witter AR 72776

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May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

I am a resident of Witter, Arkansas, I get my mail from the Witter Post Office, and I want to say that I am opposed to the closing of the Witter Post Office. I feel that the Witter Post Office is a much needed service to our community and if it closes, it will provide a hardship for many people in this area. We need this post office because many Witter residents live many miles from any other post offices. It is my opinion that the Witter Post Office should remain open to serve our community.

Name:

Marilyn Pearson

Address:

P.O. Box 36
Witter, AR 72776

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May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

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Name:

Jeff Jones

Address:

Box 54

WITTER, AR 72776

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May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

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Name:

Joy Russell

Address:

14825 Hwy 23
Witter AR 72776

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4

May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

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Name: Paul Russell

Address: 14825 Hwy 23
Witter AR 72776

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May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

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Name: Deborah Wylt

Address: 8511 Madison 3175 / P.O. Box 23
Witter, Ar. 72776

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May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

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Name: SUSAN E. ANDERSON

Address: P.O. Box 34 WITTER, AR 72776
136 MADISON 3287 WITTER, 72776

May 24, 2011

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To: United States Postal Service

Regarding: Closure of Witter Post Office

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Name:

Mike and Reba Beatty

Address:

2418 Madison 3350

P.O. Box 45

Witter, Arkansas 72776

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May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

I am a resident of Witter, Arkansas, I get my mail from the Witter Post Office, and I want to say that I am opposed to the closing of the Witter Post Office. I feel that the Witter Post Office is a much needed service to our community and if it closes, it will provide a hardship for many people in this area. We need this post office because many Witter residents live many miles from any other post offices. It is my opinion that the Witter Post Office should remain open to serve our community.

Name: Linda Sue Sfiger

Address: 3787 Madison 3370
Witter, AR. 72776

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May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

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Name:

Bobby K. Shyrie

Address:

3787 Madison 3370

WITTER, AR 72776

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May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

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Name:

Wanda Lee Harwood

Address:

3572 S. Hwy. 127Witter, AR. 72776-3082.

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May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

I am a resident of Witter, Arkansas, I get my mail from the Witter Post Office, and I want to say that I am opposed to the closing of the Witter Post Office. I feel that the Witter Post Office is a much needed service to our community and if it closes, it will provide a hardship for many people in this area. We need this post office because many Witter residents live many miles from any other post offices. It is my opinion that the Witter Post Office should remain open to serve our community.

Name: Kay Jozwiak

Address: PO Box 54
Witter, AR 72776

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May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

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Name: Shel Lewis

Address: 11052 Hwy 23.

Witter Ark. 72776

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23

May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

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Name:

Noel A Price

Address:

5110 Madison 3105

Witter, Arkansas 72776

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24

May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

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Name:

Jean Lewis

Address:

11059 - Hwy 23 So

Witter, Ark. 72776

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May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

I am a resident of Witter, Arkansas, I get my mail from the Witter Post Office, and I want to say that I am opposed to the closing of the Witter Post Office. I feel that the Witter Post Office is a much needed service to our community and if it closes, it will provide a hardship for many people in this area. We need this post office because many Witter residents live many miles from any other post offices. It is my opinion that the Witter Post Office should remain open to serve our community.

Name:

Mary L Brice

Address:

5110 Madison 3105
Witter, AR 72776

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26

May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

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Name:

Dorenda Price

Address:

5110 Madison 3105
Witter AR. 72776

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May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

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Name:

Kevin Dennis

Address:

17112 Hwy 23

Witter Ark

72776

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28

May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

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Name: Tean Keith Perry

Address: 17112 Hwy 23
Witter Ark 72726

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May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

I am a resident of Witter, Arkansas, I get my mail from the Witter Post Office, and I want to say that I am opposed to the closing of the Witter Post Office. I feel that the Witter Post Office is a much needed service to our community and if it closes, it will provide a hardship for many people in this area. We need this post office because many Witter residents live many miles from any other post offices. It is my opinion that the Witter Post Office should remain open to serve our community.

Name: Barbara Burnham

Address: 7243 Madison 3345
Witter, AR 72776

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30

May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

I am a resident of Witter, Arkansas, I get my mail from the Witter Post Office, and I want to say that I am opposed to the closing of the Witter Post Office. I feel that the Witter Post Office is a much needed service to our community and if it closes, it will provide a hardship for many people in this area. We need this post office because many Witter residents live many miles from any other post offices. It is my opinion that the Witter Post Office should remain open to serve our community.

Name:

Daniel Flood

Address:

1145 MacL 3300

Witter Ar. 72776

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13880963831

May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

I am a resident of Witter, Arkansas, I get my mail from the Witter Post Office, and I want to say that I am opposed to the closing of the Witter Post Office. I feel that the Witter Post Office is a much needed service to our community and if it closes, it will provide a hardship for many people in this area. We need this post office because many Witter residents live many miles from any other post offices. It is my opinion that the Witter Post Office should remain open to serve our community.

Name: Rita & Leland Nelson

Address: 2051 Madison 3350

Witter AR 72726

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May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

I am a resident of Witter, Arkansas, I get my mail from the Witter Post Office, and I want to say that I am opposed to the closing of the Witter Post Office. I feel that the Witter Post Office is a much needed service to our community and if it closes, it will provide a hardship for many people in this area. We need this post office because many Witter residents live many miles from any other post offices. It is my opinion that the Witter Post Office should remain open to serve our community.

Name: Cynthia Andersen

Address: 12096 Hwy 23
Witter, AR 72776

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33

May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

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Name: Mary Ellen Lawson

Address: P.O. Box 3

Witter, AR, 72776

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May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

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Name: Dan McEwin

Address: P.O. Box 4

2561 Madison 3350

Witter, AR 72776

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May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

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Name: Audra Reynolds

Address: 17629 Hwy 23
Huntsville, Ar. 72740

May 24, 2011

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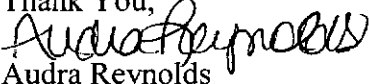
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United States Post Office
Little Rock, Ar. 72201

To Whom It May Concern:

I would like to express my concerns about closing the Witter Post Office. I do not feel this is in no way a good thing. My reasons are that the Witter Post Office serves approximately 230 rural route boxes that will have to change their addresses and interrupt their mail service along with 40 post office boxes that will have the same problem. From my observation this post office is much needed in our rural community we have a lot of elderly people that can not get out and they utilize these facilities for postage, mail letters and packages and purchase money orders.

I strongly urge and ask you to please to keep our Witter Post Office so that it can serve our rural community.

Thank You,

Audra Reynolds
Madison County E-911 Co.

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13880963837

May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

I am a resident of Witter, Arkansas, and I want to say that I am opposed to the closing of the Witter Post Office. I feel that the Witter Post Office is a much needed service to our community and if it closes, it will provide a hardship for many people in this area. We need this post office because many Witter residents live many miles from any other post offices. It is my opinion that the Witter Post Office should remain open to serve our community.

Name:

Cheryl Ely

Address:

8704 Madam E/7th
Pellam ark 72752

DOCKET NO.

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May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

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Name:

Otto Bryant

Address:

3744 Madison 3350
Witter Ar. 72786

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ITEM NO.

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1388096
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May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

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Name: Leta B. Melhison

Address: 8045 Highway 23

Witter, Ar 72776

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May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

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Name:

Jim R. Wagner

Address:

Box 5

Witter, AR 72776

May 24, 2011

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To: United States Postal Service

Regarding: Closure of Witter Post Office

I am a resident of Witter, Arkansas, and I want to say that I am opposed to the closing of the Witter Post Office. I feel that the Witter Post Office is a much needed service to our community and if it closes, it will provide a hardship for many people in this area. We need this post office because many Witter residents live many miles from any other post offices. It is my opinion that the Witter Post Office should remain open to serve our community.

Name: CRISTIE MOSITES Cristie Mositer

Address: 7715 MADISON 3175
WITTER, AR 72776

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1388096
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May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

I am a resident of Witter, Arkansas, and I want to say that I am opposed to the closing of the Witter Post Office. I feel that the Witter Post Office is a much needed service to our community and if it closes, it will provide a hardship for many people in this area. We need this post office because many Witter residents live many miles from any other post offices. It is my opinion that the Witter Post Office should remain open to serve our community.

Name:

Carey Blackwell

Address:

7715 MADISON 3175
Witter, AR.
72776

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May 24, 2011

To: United States Postal Service

Regarding: Closure of Witter Post Office

I am a resident of Witter, Arkansas, and I want to say that I am opposed to the closing of the Witter Post Office. I feel that the Witter Post Office is a much needed service to our community and if it closes, it will provide a hardship for many people in this area. We need this post office because many Witter residents live many miles from any other post offices. It is my opinion that the Witter Post Office should remain open to serve our community.

Name:

Vicki Barnhart

Address:

7715 Madison 3175

Witter, AR

72770



A. Office

Name: WITTER State: AR Zip Code: 72776
Area: SOUTHWEST District: ARKANSAS PFC
Congressional District: AR03 County: MADISON
EAS Grade: 11 Finance Number: 049558
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Jackie Stubitsch
Title: ARKANSAS PFC Post Office Review Coordinator
Tele No: (501) 228-4171

Date: 08/30/2011
Fax No: (650) 577-5059

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	42
Favorable comments	0
Unfavorable comments	42
No opinion expressed	0
Total comments returned	42

Postal Concerns

The following postal concerns were expressed

- Concern (UnFavorable):**
Customers asked why their Post Office was being discontinued while others were retained.

Response:
Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- Concern (UnFavorable):**
Customers were concerned about having to travel to another Post Office for service.

Response:
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- Concern (UnFavorable):**
Customers were concerned about obtaining services from the carrier.

Response:
The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

Nonpostal Concerns

The following nonpostal concerns were expressed

- Concern (UnFavorable):**
Customers expressed concern for loss of community identity.

Response:
A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

Date of Posting: 06/23/2011

Posting Round Date:

Date of Removal: 08/24/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE WITTER, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1388096 - 72776

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Witter, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Huntsville Post Office, located 11 miles away.

The postmaster position became vacant when the postmaster retired on May 01, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

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The Post Office facility had severe building deficiencies that included: Exterior conditions noted in Inspection Report- when it rains it runs under the building. Building services noted- domestic water distribution functioning improperly- its a well that test bad failed drinking standards test. Is the domestic water heater broken- Yes- Heater element. . The Witter Post Office, an EAS-11 level, provides service from 08:30 to 16:45 Monday - Friday , 09:00 to 10:45 Saturday and lobby hours of 08:30 to 16:45 on Monday - Friday and 09:00 to 10:45 on Saturday to 39 post office box or general delivery customers and 240 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged three transaction(s) accounting for three minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$12,959 (34 revenue units) in FY 2008; \$9,601 (25 revenue units) in FY 2009; and \$8,301 (22 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 24, 2011, representatives from the Postal Service were available at Witter Christian Fellowship Church to answer questions and provide information to customers. 0 customer(s) attended the meeting.

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If this proposal is implemented, delivery and retail services will be provided by the Huntsville Post Office, an EAS-18 level office. Window service hours at the Huntsville Post Office are from 08:30 16:30, Monday through Friday, and 10:00 12:00 on Saturday. There are 162 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

- | | |
|--------------------|---|
| 1. Concern: | Customers said they would miss the special attention and assistance provided by the personnel at the Post Office. |
| Response: | Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed. |
| 2. Concern: | Customers were concerned about a change of ZIP Code. |
| Response: | Customers will continue using their current city and ZIP |
| 3. Concern: | Customers were concerned about a possible address change. |
| Response: | There will be no change in customer addresses. |
| 4. Concern: | Customers were concerned about having to travel to another Post Office for service. |
| Response: | Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. |
| 5. Concern: | Customers were concerned about senior citizens. |

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

6. **Concern:**

Customers asked why their Post Office was being discontinued while others were retained.

Response:

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

7. **Concern:**

Customers were concerned about obtaining services from the carrier.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

8. **Concern:**

Customers asked why their post office was being discontinued while others were retained

Response:

The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

9. **Concern:**

Customers expressed a concern about leaving money in the mailbox

Response:

The customer also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

10. **Concern:**

Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

11. **Concern:**

Customers were concerned about a change of address/ZIP code

Response:

The customer expressed a concern about a change in address. Customers will continue to use the community name and ZIP Code.

12. **Concern:**

Customers were concerned about mail security

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Witter is an unincorporated community located in MADISON County. The community is administered politically by Madison Co Judge's Office-#479-738-6721. Police protection is provided by the Madison Co Sheriff's Office-#479-738-2320. Fire protection is provided by the Witter Aurora Volunteer Fire. The community is comprised of 50% Retirees, 25% Farmers, 15% Commuters, 10% Self-Employed, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Barbara Burnham 7243 Madison 3345 Witter 72776 Betty Blachwood 834 Madison 3177 Witter 72776 Blue Moon Cat Shelter PO BOX 44 Witter 72776 Camp Harvest PO Box 29 Witter 72776 midwifery institute of America PO BOX 30 Witter . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Witter Post Office will be available at the Huntsville Post Office. Government forms normally provided by the Post Office will also be available at the Huntsville Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting; on the petition, and on the congressional inquiry:

- | | |
|---|---|
| <p>1. Concern:</p> <p>Response:</p> | <p>Customers expressed concern for loss of community identity.</p> <p>A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.</p> |
|---|---|

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on May 01, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 45,599 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 1,320</u>
Total Annual Costs	\$ 45,599
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 45,599</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Witter, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Huntsville Post Office, located 11 miles away.

The postmaster retired on May 01, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Witter Post Office provided delivery and retail service to 39 PO Box or general delivery customers and 240 delivery route customers. The daily retail window transactions averaged three. There are no permit mailers or postage meter customers.

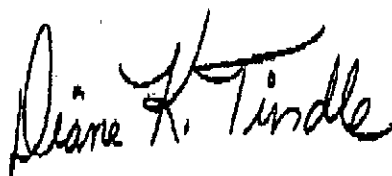
There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$45,599 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Huntsville Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



DIANE TINDLE
Manager, Post Office Operations

06/23/2011
Date

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 05/24/2011																								
2. Post Office Name WITTER		3. State and ZIP + 4 Code AR, 72776-9998																										
4. District, Customer Service ARKANSAS PFC	5. Area, Customer Service SOUTHWEST	6. County MADISON	7. Congressional District AR03																									
8. Reason for Proposal to Discontinue This office is vacant and earns 2.0 hours per day. Witter is an unincorporated community in Madison County, Arkansas, United States with a population of 682. Witter is located on Arkansas Highway 23 11 miles (18 km) south-southeast of Huntsville. No grocery store, residents shop in either Huntsville or Springdale/Fayetteville. Children attend Huntsville/St Paul schools. This office will be one of our "Village Post Offices".		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 05/01/2009 b. <input checked="" type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) Downgraded from EAS-11 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 2 No of Career- 0 No of Non-Career- 2		a. Time M-F 08:30 to 16:45 Sat 09:00 to 10:45 Total Window Hours Per Week a. Lobby Time M-F 08:30 to 16:45 Sat 09:00 to 10:45 40.50																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 39 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 240 f. Total 279 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 3.40		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>77</td> <td>17</td> </tr> <tr> <td>b. Newspaper</td> <td>17</td> <td>1</td> </tr> <tr> <td>c. Parcel</td> <td>1</td> <td>0</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>95</td> <td>18</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td colspan="2">0</td> </tr> <tr> <td>g. No. of Permits</td> <td colspan="2">0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	77	17	b. Newspaper	17	1	c. Parcel	1	0	d. Other	0	0	e. Total	95	18	f. No. of Postage Meters	0		g. No. of Permits	0	
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15a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 06/30/2011 Annual Lease \$ 1320 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input checked="" type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
16b. Explain: n/a																												
17. Schools, Churches and Organization in Service Area: No: 0 Witter Christian Fellowship PO BOX 71 Witter Madison Co Genealogical & Historical Society		19. Administrative/Emanating Office (Proposed): Name HUNTSVILLE EAS Level 18 Miles Away 11.2 Window Service Hours: M-F 08:30 16:30 SAT 10:00 12:00 Lobby Hours: M-F 24 hrs SAT 24 hrs PO Boxes Available: 162																										
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21. Prepared by																												
Printed Name and Title JACKIE STUBITSCH		Signature JACKIE STUBITSCH		Telephone No. AC () (501) 228-4171																								
PO Discontinuance Coordinator Name JACKIE STUBITSCH		Telephone No. AC () (501) 228-4171		Location LITTLE ROCK, AR																								



08/30/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
WITTER
Docket Number 1388096 - 72776

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in cursive script that reads "David Camp".

DAVID CAMP
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code:	WITTER, AR, 72776-9998
EAS Level:	11
District:	ARKANSAS PFC
County:	MADISON
Congressional District:	AR03
Proposal:	<input checked="" type="checkbox"/> Close <input type="checkbox"/> Consolidate
Reason For Proposed:	retired
Alternate Service Proposed:	Highway Contract Route Service
Customers Affected:	
Post Office Box:	39
General Delivery:	0
Rural Route:	0
Highway Contract Route (HCR):	240
City Route:	0
Intermediate Rural:	0
Intermediate HCR:	0
Total number of customers:	279

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
05/01/2009	Postmaster vacancy occurred. Reason: retired
	OIC: Career: 0 Noncareer: 2 Other Employees: 2
04/28/2011	District manager authorization to study.
05/13/2011	Questionnaires sent to customers. Number sent: 279 Number Returned: 87 Analysis: Favorable 5 Unfavorable 67 No Opinion 15
	Petition received. Number of signatures: 0
	Concerns expressed:
	Congressional inquiry received: No
	Concerns expressed:
06/22/2011	Proposal and checklist sent to district for review.
06/22/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
06/22/2011	Proposal and invitation for comments posted and round-dated.
08/30/2011	Proposal and invitation for comments removed and round-dated.
	Comment Analysis:
	Favorable 0 Unfavorable 2 No Opinion 0 2
None	Premature PRC appeal received.
	Concerns expressed:
05/24/2011	Updated PS Form 4920 completed (if necessary).
08/30/2011	Certification of the official record.
	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal:
	Affirmed: Remanded: USPS Withdrawn:
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: Effective date:

Review Coordinator/person most familiar with the case:

JACKIE STUBITSCH Name/Title	
JACKIE STUBITSCH District Post Office Review Coordinator	

(501) 228-4171 Telephone Number	
(501) 228-4171 Telephone Number	



09/12/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Witter Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Jackie Stubitsch, Post Office Review Coordinator, at (501) 228-4231 or Diane Tindle Manager Post Office Operations.

A handwritten signature in black ink, appearing to read "David Camp".

DAVID CAMP
DISTRICT MANAGER
420 NATURAL RESOURCES DR
LITTLE ROCK, AR 72205-4100

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4G/P1388096.pdf>)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, SOUTHWEST Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the WITTER was received by 09/22/2011.
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.



Date of Posting: 09/29/2011

Date of Removal: 10/31/2011

FINAL DETERMINATION TO CLOSE
THE WITTER, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE



DOCKET NUMBER 1388096 - 72776

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Witter, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Huntsville Post Office, located 11 miles away.

The postmaster position became vacant when the postmaster retired on May 01, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

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When this final determination is implemented, delivery and retail services will be provided by the Huntsville Post Office, an EAS-18 level office. Window service hours at the Huntsville Post Office are from 08:30 16:30, Monday through Friday, and 10:00 12:00 on Saturday. There are 162 post office boxes available.

The proposal to close the Witter Post Office was posted with an invitation for comment at the Witter Post Office and Huntsville Post Office from June 23, 2011 to August 24, 2011. The following additional concerns were received during the proposal posting period.

1. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
Response: Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
2. **Concern:** Customers were concerned about a change of ZIP Code.
Response: Customers will continue using their current city and ZIP
3. **Concern:** Customers were concerned about a possible address change.
Response: There will be no change in customer addresses.
4. **Concern:** Customers were concerned about having to travel to another Post Office for service.
Response: Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop. online at usps.com, or by calling 1-800-STAMP-24.
5. **Concern:** Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

5. Concern:

Customers asked why their Post Office was being discontinued while others were retained.

Response:

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

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Customers were concerned about obtaining services from the carrier.

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Customers expressed a concern about leaving money in the mailbox.

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10. Concern:

Customers expressed concern for loss of community identity.

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

11. Concern:

Customers were concerned about a change of address/ZIP code.

Response:

The customer expressed a concern about a change in address. Customers will continue to use the community name and ZIP Code.

12. Concern:

Customers were concerned about mail security.

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.

3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Witter is an unincorporated community located in MADISON County. The community is administered politically by Madison Co Judge's Office #479-738-6721. Police protection is provided by the Madison Co Sheriff's Office #479-738-2320. Fire protection is provided by the Witter Aurora Volunteer Fire. The community is comprised of 50% Retirees, 25% Farmers, 15% Commuters, 10% Self-Employed and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Barbara Burnham 7243 Madison 3345 Witter 72776 Betty Blachwood 634 Madison 3177 Witter 72776 Blue Moon Cat Shelter PO BOX 44 Witter 72776 Camp Harvest PO Box 29 Witter 72776 midwifery institute of America PO BOX 30 Witter. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Witter Post Office will be available at the Huntsville Post Office. Government forms normally provided by the Post Office will also be available at the Huntsville Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Concern:

Customers expressed concern for loss of community identity.

Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on May 01, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 45,599 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	+ \$ 1,320
Total Annual Costs	\$ 45,599
Less Annual Cost of Replacement Service	- \$ 0
Total Annual Savings	<u>\$ 45,599</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Witter, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Huntsville Post Office, located 11 miles away.

The postmaster retired on May 01, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Witter Post Office provided delivery and retail service to 39 PO Box or general delivery customers and 240 delivery route customers. The daily retail window transactions averaged three. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$45,699 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

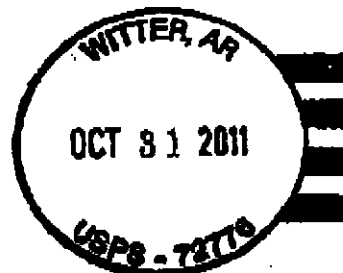
VII. NOTICES

- A. **Support Materials.** Copies of all materials upon which this final determination is based are available for public inspection at the Witter Post Office and Huntsville Post Office during normal office hours.
- B. **Appeal Rights.** This final determination to close the Witter Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 801 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Witter Post Office and Huntsville Post Office during normal office hours.

09/26/2011

Dean J Granholm
Vice President of Delivery and Post Office Operations

Date





09/29/2011

OFFICER-IN-CHARGE/POSTMASTER
Witter Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Witter Post Office Final Determination
Docket No. 1388096 - 72776

Please post in the lobby the enclosed final determination to close the Witter Post Office. The final determination must be posted in a prominent place from 09/29/2011 through close of business on 10/31/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 11/01/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (501) 228-4231.

Sincerely,

A handwritten signature in black ink that reads "Jackie Stubitsch".

JACKIE STUBITSCH
POST OFFICE REVIEW COORDINATOR
420 NATURAL RESOURCES DR
LITTLE ROCK, AR 72205-4100

Enclosures:
Final Determination Official Record



Date of Posting: 09/29/2011

Date of Removal: 10/31/2011



FINAL DETERMINATION TO CLOSE
THE WITTER, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1388096 - 72776



09/26/2011

DISTRICT MANAGER
420 NATURAL RESOURCES DR
LITTLE ROCK, AR 72205-4100

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- WITTER

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN – POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Thank you for your assistance.

A handwritten signature in black ink, appearing to read "Dean J Granholm".

Dean J Granholm
Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:
Vice President, Area Operations, SOUTHWEST Area